# FPLW002

## Law 2

IBT1 2015

*Macquarie City Campus*

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## Disclaimer

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## General Information

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<th>Unit convenor and teaching staff</th>
<th>Lecturer in Charge</th>
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<tbody>
<tr>
<td>Winnie Murray</td>
<td><a href="mailto:winifred.murray@mqc.edu.au">winifred.murray@mqc.edu.au</a></td>
</tr>
<tr>
<td>Contact via <a href="mailto:winifred.murray@mqc.edu.au">winifred.murray@mqc.edu.au</a></td>
<td>City Campus</td>
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<tr>
<td>Contact Lecturer</td>
<td></td>
</tr>
<tr>
<td>Tutor</td>
<td>Bruce Derwent</td>
</tr>
<tr>
<td><a href="mailto:bruce.derwent@mqc.edu.au">bruce.derwent@mqc.edu.au</a></td>
<td>Contact via <a href="mailto:bruce.derwent@mqc.edu.au">bruce.derwent@mqc.edu.au</a></td>
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<tr>
<td>Contact Lecturer</td>
<td>City Campus</td>
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<tr>
<td>Echo Oh</td>
<td><a href="mailto:echo.oh@mqc.edu.au">echo.oh@mqc.edu.au</a></td>
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| Corequisites | Co-badged status |
Unit description
The aim of this unit is to build on the understanding of the legal system acquired in Law 1 and foster a sound understanding of legal doctrines and their implications for Australian society. It enables students to examine the legal provisions, policy objectives behind a law and implication of law in current context. The unit is designed to generate awareness among students of the role of law in society and a developed sense of social responsibility. In particular, the unit examines consumer law and workplace law. Consumer law introduces students to the fundamental concepts of consumerism, the need for consumer protection laws, objectives of consumer law, legal doctrines for the protection of consumers including common law and statutory provisions, regulation of consumer laws, mechanisms for consumer redress, and contemporary issues in the consumer law. Workplace law introduces students to the evolution of workplace law, difference between contract of services and contract for service, express and implied duties of employees and employers in the workplace, sources of workplace entitlements, the importance of enterprise bargaining, freedom of association, basic norms of industrial actions, the regulatory framework of workplace law, dispute resolution in the workplace and the issues of discrimination, termination and safety in the workplace.

Important Academic Dates
Information about important academic dates including deadlines for withdrawing from units are available at http://students.mq.edu.au/student_admin/enrolmentguide/academicdates/

Learning Outcomes
1. Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
2. Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
3. Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
4. Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.
5. Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.
General Assessment Information

Missed Assessments

The only exception to not sitting an in-class test or examination at the designated time or handing in an assessment on the due date is because of a serious or unavoidable disruption.

Students who miss a formal assessment held in class or a final examination due to a serious and unavoidable disruption which commenced after the start of the study period must lodge a Disruption to Studies Notification via ask.mq.edu.au within five (5) working days of the commencement of the disruption in order to apply for Special Consideration. The notification must be supported by appropriate evidence.

In submitting a Disruption to Studies Notification, a student is acknowledging that they may be required to undertake additional work. The time and date, deadline or format of any required extra assessable work as a result of a Disruption to Studies Notification is not negotiable. Further, in submitting a Disruption to Studies Notification, a student is agreeing to make themselves available so that they can complete any extra work as required.

Students will be advised of the outcome of their Disruption to Studies Application via ask.mq.edu.au.

Please refer to the Disruption to Studies Policy for further details.

Extensions & Late Submissions

To apply for an extension of time for submission of an assessment item, students must submit a notification of Disruptions to Studies via ask.mq.edu.au.

Grounds for extensions are usually serious illness, accident, disability, bereavement or other compassionate circumstances and must be substantiated with relevant evidence (e.g. professional authority form).

Late submissions without an approved extension will be penalised at a rate of 10% per day (weekend inclusive). This applies to assessments completed outside of class such as essays and assignments.

Final Examinations and Final Assessment Tasks

Final exams and final assessments typically take place in Week 13 and the first 3 days of week 14. Please note that you must pass the final exam or final assessment task in order to pass this unit. You are expected to present yourself for examination at the time and place designated in the Final Examination Timetable. Please note that no special consideration will be given to students who have booked flights out of the country prior to the conclusion of the examination period.

The Final Examination Timetable will be available in provisional form on the MQC Student Portal Noticeboard at https://student.mqc.edu.au/NoticeBoard.htm in approximately week 10 of this Session. You will have 1 week to give feedback to the Student Administration Manager should
you have concerns or note any clashes in your final exam timetable. From week 12, you will also be able to view your personal final exam timetable via the MQC Student Portal.

The examination timetable is produced to provide the maximum number of students with the least number of consecutive examinations. It is not uncommon for students of Macquarie University at both the City and North Ryde Campuses to be required to sit two consecutive examinations. A maximum of three consecutive exams is also permitted (for example, two on one day, and one the following morning). However, no student is required to sit four consecutive exams and if any student discovers their examination timetable contains four consecutive exams, they should immediately contact the Student Administration Manager to have an exam rescheduled.

Prior to the examination period, you should ensure that you are familiar with the Examination Rules. You can find these under Exam Information on the MQC Student Portal Noticeboard. A breach in any of these rules will lead to disciplinary action being undertaken.

Students who miss a final exam or final assessment will be awarded a mark of 0 for the task and cannot pass the unit, except for cases where a Disruption to Studies Notification is lodged and a Special Consideration is awarded. Please note that in submitting a Disruption to Studies Notification, a student is acknowledging that they may be required to undertake additional work. The time and date, deadline or format of any required extra assessable work as a result of a Disruption to Studies Notification is not negotiable.

Supplementary Examinations

Supplementary final examinations are held during the scheduled Supplementary Final exam Period in the lead up to the subsequent teaching period.

Please note that results for supplementary exams may not be available until the conclusion of Week 2 of the subsequent teaching session and until supplementary results are released, continuing students may be prevented from enrolling in certain units in the subsequent teaching session.

Students in their final semester of study who undertake supplementary final exams should note that Formal Completion of the Foundation Program will not be possible until supplementary results are released and this may impact on their ability to enrol subsequent programs of study on time.

Retention of Originals

It is the responsibility of the student to retain a copy of any work submitted and produce another copy of all work submitted if requested. Copies should be retained until after the release of final results each Session.

In the event that a student is asked to produce another copy of work submitted and is unable to do so, they may be awarded zero (0) for that particular assessment task.

The University also reserves the right to request and retain the originals of any documentation/evidence submitted to support notifications of disruptions to studies. Requests for original documentation will be sent to the applicant’s University email address within six (6) months of
notification by the student. Students must retain all original documentation for the duration of this six (6) month period and must supply original documents to the University within ten (10) working days of such a request being made.

**Turnitin**

Students may be requested to submit assessments via Turnitin and in such instances any hard copies submitted without a Turnitin Report will not be marked.

Step by step guidance for Turnitin submissions can be found here. Should you experience any difficulties with Turnitin submission, please see a Lab Demonstrator in Lab 311 at MQC.

If you experience difficulties submitting through Turnitin on the due date, you must email your work in electronic format to your lecturer using the email address provided in the unit guide. Late submissions will be penalised at 10% per day.

**Grading & Requirements to pass**

This unit will use the following grading system:

- HD - High Distinction (85-100)
- D – Distinction (75-84)
- CR – Credit (65-74)
- P – Pass (50-64)
- F – Fail (0-49)

Grade descriptors and other information concerning grading are contained in the Macquarie University Grading Policy which is available here.

To pass this unit, you must attempt all assessable components of the unit, pass the final exam and attain an overall mark of at least 50%. Failure to do so will result in an F (fail) grade being recorded.

Please note that this is a level 2 elective unit. All attempts at a level 2 elective unit will count towards your Macquarie University Average (MQA), including failed and withdraw fail results. If you academic advice, please see a Student Adviser prior to the Academic Penalty Date (Friday Week 8).

For further information on progression to an Undergraduate degree, please see Progression into Undergraduate studies section below.

**Provision of Feedback**

Marks awarded for assessment items will generally be available within fourteen (14) days of the due date.

If you wish to receive further feedback from your instructor, you should contact them directly using the contact details provided in this guide.

Students may seek general feedback about their performance in a unit up to 6 months following results release.
Contacting Staff and Getting Help
Foundation students may approach teaching staff for one-on-one help in one of three ways:

- During Consultation sessions. For details about consultation sessions and Consultation times, please refer to timetabled provided on the Macquarie City Campus Portal Noticeboard.
- Using the "Questions for your instructor" dialogue provided in Week 0 of the respective unit in iLearn.
- Using the instructor's email address provided in the Unit Guide of the respective unit.

For all university related correspondence, students are required to use their official MQ student email account which may be accessed via the Macquarie University Student Portal. Inquiries from personal email accounts will not be replied to.

Assessment Tasks

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<th>Name</th>
<th>Weighting</th>
<th>Due</th>
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<tr>
<td>Class Quizzes</td>
<td>15%</td>
<td>Week 4, 6, 8</td>
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<tr>
<td>Team Presentation</td>
<td>15%</td>
<td>Week 7</td>
</tr>
<tr>
<td>Research Assignment</td>
<td>20%</td>
<td>Week 10</td>
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<tr>
<td>Participation</td>
<td>10%</td>
<td>Ongoing</td>
</tr>
<tr>
<td>Final Examination</td>
<td>40%</td>
<td>Examination Period</td>
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</tbody>
</table>

Class Quizzes
Due: **Week 4, 6, 8**
Weighting: **15%**

There will be 3 quizzes each worth 5% held in Weeks 4, 6 and 8. Quizzes will contain short answer and multiple choice questions.

This Assessment Task relates to the following Learning Outcomes:
- Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
- Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.

Team Presentation
Due: Week 7
Weighting: 15%

This is a case-analysis task. Students will work in teams and select a case from a given list. Each group of 4 members will present their case with each team member speaking for at least 4 minutes. This will be followed by a 10 minute discussion during which the rest of the class will be required to ask questions and the team members will be required to answer questions from the audience. The presentation will be held in scheduled class time. Late submissions will be penalised at 10% per day.

This Assessment Task relates to the following Learning Outcomes:
• Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
• Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.

Research Assignment
Due: Week 10
Weighting: 20%

Students will choose a research topic from a given list and will be given 3 weeks to complete the research. Further details and guidelines about this assessment will be provided in the class.

This assessment must be submitted through Turnitin in iLearn. Step by step guidance for Turnitin submissions will be provided in class, instructions have been provided on iLearn and can also be found here: http://mq.edu.au/iLearn/student_info/assignments.htm#how. Should you experience any difficulties with Turnitin submission, please see a Lab Demonstrator in Lab 311 at MQC. Late submissions will be penalised at 10% per day.

This Assessment Task relates to the following Learning Outcomes:
• Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.
• Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

Participation
Due: Ongoing
Weighting: 10%

Students will be assessed on participation in classes and activities throughout the semester. Participation will entail attendance, punctuality, contribution to class discussions, completion of set class and homework activities, asking and answering questions, and adhering to the MQC and Macquarie University Student Codes of Conduct. A comprehensive guide outlining Participation marking criteria will be provided on iLearn.

This Assessment Task relates to the following Learning Outcomes:
• Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
• Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
• Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.
• Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

Final Examination
Due: Examination Period
Weighting: 40%

The final examination will be 2.5 hours long with 10 minutes reading time. This examination will consist of two parts: a closed-book examination and an open-book examination. The closed book paper will contain both multiple choice and short answer questions and students will not be
able to consult their notes or other materials. During the open-book section, students will be allowed to use their books, class lectures, notes and dictionaries. However, no electronic devices will be permitted in the exam room. The final exam will be held during the final examination period in either Week 13 or 14 at the City Campus. Please note that you must pass the Final Exam in order to pass this unit.

This Assessment Task relates to the following Learning Outcomes:

• Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
• Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
• Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.
• Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

Delivery and Resources

Classes

Weekly contact will be 5 hours consisting of a 2 hour lecture, a 2 hour tutorial and 1 hour consultation session.

During Lectures, new content will typically be presented and explained by the lecturer. During tutorials participants will have more opportunities to engage in discussion and activities.

In the one-hour consultation session, students will be given individual guidance and assistance with their assessment and homework tasks and assignments. This hour is also an opportunity for students to engage in independent research and reading related to the unit, complete additional tasks to extend their knowledge of the field or catch up on any work they have missed.

Attendance of all three sessions (lectures, tutorials and consultation sessions) is compulsory and students must attend at least one consultation session per week.

Timetables for lectures and tutorials as well as consultation sessions can be found on the Noticeboard on the City Campus Student Portal.

If any scheduled class falls on a public holiday a make-up lesson may be scheduled, usually on a Saturday. Where appropriate, the instructor may instead organise an online make-up lesson.
which would require students to access online learning materials and/or complete activities outside of class rather than attending a make-up lesson. Scheduled make-up days are noted in the Teaching Schedule and attendance is taken for both weekend and online make-up lessons.

**Learning and Teaching Activities**

Due to the nature of law, this unit will involve a significant amount of group and class discussion based on material covered in lectures and tutorials. As such, students will be required to actively participate in lessons by asking questions and contributing their own viewpoints. Students will also be required to work independently as well as in small groups.

Some class time may be dedicated to the completion of assignments and research for assessment tasks and it is advised that students will make the most of this time.

It is expected that all students purchase the prescribed text and read in advance to ensure that they are well prepared for the content covered in each lecture.

iLearn will also be used to post lecture and tutorial materials and also communicate with students so it is expected that students will check this resource on a regular basis.

**iLearn**

iLearn is Macquarie's online learning management systems. The following unit specific information will be available on the website:

- Announcements
- Staff contact details
- Lecture notes and recordings
- Learning and teaching activities and resources
- Assessment information
- Tutorial questions and solutions
- Assessment submission tools such as Turnitin
- Other relevant material

Please note that you must enrol in a unit via eStudent in gain access to the unit in iLearn.

You are required to regularly check the website and use it as an information and resource centre to assist with your learning.

Ensure that when you have finished using the website, you log out. Failure to do so could allow unauthorised access to your account.

Please contact the IT helpdesk (Ph. 02 9850 4357) or lodge a ticket using OneHelp if you need assistance accessing iLearn.

**Required and Recommended Texts and Materials**

**Prescribed textbook(s)**
All prescribed textbooks will be made available to students to purchase at the Phillip Street Coop Bookshop. Students can view a full list of textbooks for all units on the Macquarie City Campus Student Portal Noticeboard at [https://student.mqc.edu.au/NoticeBoard.htm](https://student.mqc.edu.au/NoticeBoard.htm).

**Recommended textbook(s):**


**Technology Used and Required**

- Internet access in order to conduct research for assessments (available in MQC computer laboratories and library)
- iLearn access to retrieve unit materials and assessment details & submit assessments through Turnitin ([http://ilearn.mq.edu.au/](http://ilearn.mq.edu.au/)). Although most important announcements are made during lectures and tutorials, the lecturer will regularly communicate with students via iLearn. Students must ensure they log in to iLearn at least 2 times per week.
- Student email access to contact lecturers ([http://students.mq.edu.au/home/](http://students.mq.edu.au/home/)).
- Access to the Macquarie University Library & Databases: [http://www.mq.edu.au/on_campus/library/](http://www.mq.edu.au/on_campus/library/). (Students will need to login using their OneID.)

### Unit Schedule

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<tr>
<td>Week 1</td>
<td>The nature of consumer law</td>
<td>Text Ch13 pp 192-201</td>
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| Mon 23 February | • The nature and growth of consumerism and the legislative response  
                    • Evaluate the effectiveness of consumer law.  
                    • The definition of consumer  
                    • Objectives of consumer laws  
                    • Contracts – types, elements, terms,  
                    • Consumer contracts  
                    • Australian Consumer Law in a nutshell | | |

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<th>Week 2</th>
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<th>Text Ch13 pp 202-206</th>
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| Mon 2 March | • Unjust contracts – common law and statutory protection  
                        • The role of negligence in consumer protection  
                        • Unconscionable conduct  
                        • Unfair terms of contract  
                        • Consumer Guarantees and Warrantees | | |

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<th>Text Ch13 pp 207 213</th>
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| Mon 9 March | • Regulation of marketing and advertising: statutory protection, non-statutory controls on advertising  
                        • Occupational licensing | | |

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<th>Consumer redress and remedies</th>
<th>Text Ch14 pp 214-218</th>
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| Mon 16 March | • Awareness and self-help  
                        • State government organisations  
                        • Federal government organizations  
                        • Industry organisations  
                        • Compliance and enforcement of the Australian Consumer Law | | |
<table>
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<th>Week 5</th>
<th>Mon 23 March</th>
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<td>The role of tribunals and courts</td>
<td>Text Ch 14 pp 219-229</td>
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<td>The role of non-government organisations</td>
<td>Materials posted on iLearn</td>
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<td>The role of the media</td>
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<td>Consumer remedies: individual, society</td>
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<th>Mon 30 March</th>
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<tr>
<td>Contemporary issues concerning consumers</td>
<td>Text Ch 15 pp 230 – 241</td>
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<tr>
<td>The nature of workplace law</td>
<td>Text Ch 19 pp 289-294</td>
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<tr>
<td>The changing nature of workplace law over time</td>
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<td>Contracts: of service &amp; for services</td>
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<th>Mon 13 April</th>
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<td>Awards and enterprise agreements</td>
<td>Text Ch 19 pp 295-301</td>
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<td>Statutory conditions</td>
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<th>Mon 20 April</th>
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<tr>
<td>Contemporary Issues concerning workplace law</td>
<td>Text 317-321, 326-331</td>
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<td>Discrimination in workplace</td>
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<td>Termination of employment</td>
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<td>Week 10 Contemporary Issues: Safety</td>
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<td>April</td>
<td>Regulation of the Workplace</td>
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<td>Safety in the workplace</td>
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<td>Industrial relations - the state and federal framework</td>
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<th>Week 11</th>
<th>Week 11 Regulation of the Workplace</th>
<th>Text Ch 20 pp 305-316</th>
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<td>Mon 4</td>
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<td>Negotiations between employers and employees</td>
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<td>The roles of:</td>
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<th>Revision and Review</th>
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<td>May</td>
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<table>
<thead>
<tr>
<th>Week 13</th>
<th>Revision &amp; Final Exam</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mon 18</td>
<td></td>
</tr>
<tr>
<td>May</td>
<td>(Final Exams may be Held in Week 13 or 14, during the scheduled final exam period. Please refer to the Information Provided on the Portal Noticeboard). Please note that you must pass the final exam in order to pass this unit.)</td>
</tr>
</tbody>
</table>

Other Important Dates
### Public holidays & make-up days

- **Good Friday Make-up:** Saturday 28 March
- **Easter Monday Make-up:** Saturday 11 April

(Please note that online lessons may be organised in lieu of make-up day).

### Census Dates

- **Financial Census Date** (last day to withdraw without financial penalty) - Friday Week 4, 20 March
- **Academic Census Date** (last day to withdraw without academic penalty) - Friday Week 8, 17 April

### Exam Period:


### Results Release:

Session 1 2015 results are scheduled to be released to students via e-Student and MQC Student Portal on Friday 12 June 2015

## Policies and Procedures

Macquarie University policies and procedures are accessible from [Policy Central](http://mq.edu.au/policy/docs/). Students should be aware of the following policies in particular with regard to Learning and Teaching:


In addition, a number of other policies can be found in the [Learning and Teaching Category](http://mq.edu.au/policy/docs/) of Policy Central.
Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: https://students.mq.edu.au/support/student_conduct/

Results

Results shown in iLearn, or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in eStudent. For more information visit ask.mq.edu.au.

Academic Honesty

The nature of scholarly endeavour, dependent as it is on the work of others, binds all members of the University community to abide by the principles of academic honesty. Its fundamental principle is that all staff and students act with integrity in the creation, development, application and use of ideas and information. This means that:

• all academic work claimed as original is the work of the author making the claim
• all academic collaborations are acknowledged
• academic work is not falsified in any way
• when the ideas of others are used, these ideas are acknowledged appropriately.

Further information on the academic honesty and schedule of penalties that will apply to breaches please consult the Academic Honesty Policy.

If you are unsure about how to incorporate scholarly sources into your own work, please speak to your Instructor or the Student Services team well in advance of your assessment. You may also enrol in StudyWise or visit the University’s Library Webpage for more resources.

Final Examination Script Viewings and Grade Appeals

If, at the conclusion of the unit, you have performed below expectations, and are considering lodging an appeal of grade and/or viewing your final exam script please refer to http://www.city.mq.edu.au/new_and_current_students/appeals/ for information about associated cut off dates.

Please note that any requests to view exam papers must be booked in immediately following results release.

Before submitting a Grade Appeal, please ensure that you read the Grade Appeal Policy and noted valid grounds for appeals.

Attendance

Please refer to the Attendance Policy for Foundation Students.
A minimum level of 80% attendance is compulsory for all classes, including consultation sessions and any make-up classes scheduled on weekends. Attendance will be recorded in every lesson and note made of any lateness or period of absence from class.

Where a student is present for only a minor portion of a lesson (for example arrives late, leaves early, leaves the class frequently or for lengthy periods, engages in inappropriate or unrelated activities or does not participate actively in the majority of the lesson) the instructor reserves the right to mark a student absent for that particular lesson and make note of such incidents.

Students should note that absenteeism (including partial absenteeism) not only has a negative impact on not only their overall attendance record and their academic progress, but could also have ramifications for their visas or eligibility for social benefits where relevant.

In cases of unavoidable non-attendance due to illness or circumstances beyond control, students are advised to lodge a Disruption to Studies Notification via ask.mq.edu.au even if they have not missed a formal assessment task so that appropriate records of the reasons for unavoidable attendance can be made on their record.

Course Progression

Macquarie City Campus monitors Foundation students' course progress. Please refer to the Course Progress Policy.

To maintain satisfactory program performance students are required to pass 50% or more of their enrolled units in each session.

Students who fail to make satisfactory course progress will be classified as "at risk" students and may have conditions placed upon their enrolment.

International students must comply with the Course Progress policy in order to meet the conditions of their visa.

Student Support

Macquarie University provides a range of support services for students. For details, visit http://students.mq.edu.au/support/

Learning Skills

Learning Skills (mq.edu.au/learningskills) provides academic writing resources and study strategies to improve your marks and take control of your study.

- Workshops
- StudyWise
- Academic Integrity Module for Students
- Ask a Learning Adviser
Student Support at Macquarie City Campus

Macquarie City Campus students who require assistance or support are encouraged to contact Student Services (studentadvisor@city.mq.edu.au) or make an appointment to see a student advisor at Reception on Level 2.

Macquarie University Campus Wellbeing services are also available at the City Campus. If you would like to make an appointment, please email info@city.mq.edu.au or visit their website at: http://www.campuslife.mq.edu.au/campuswellbeing.

Academic Support at Macquarie City Campus

Macquarie city campus provides free tutoring / support classes to its student. Support is available for Accounting, numeracy and essay and report writing, research presentation and referencing skills.

Students who are experiencing difficulties in these areas are advised to attend these classes on a drop-in basis. So that the tutor can assist best, students must bring the work (e.g. assignment draft, essay draft, homework problem) with which that they are having difficulties.

For further information about tutoring services, please refer to the City Campus Portal Noticeboard under Timetables, Tutor Availability.

If you require additional support with university skills, you may also consider enrolling in UNIWISE. UNIWISE is an iLearn resource which provides:

- Online learning resources and academic skills workshops
- What is expected of you as a student at Macquarie University
- Personal assistance with your learning & study related questions
- Key strategies and tips that you can use to achieve successful learning both in and out of the classroom
- The definitions and examples of the types of assignments you will encounter in your units

Additional study spaces are also available on Level 1.

Student Enquiry Service

For all student enquiries, visit Student Connect at ask.mq.edu.au

Equity Support

Students with a disability are encouraged to contact the Disability Service who can provide appropriate help with any issues that arise during their studies.

IT Help

For help with University computer systems and technology, visit http://informatics.mq.edu.au/help/.
When using the University's IT, you must adhere to the [Acceptable Use Policy](http://unitguides.mq.edu.au/unit_offerings/51345/unit_guide/print). The policy applies to all who connect to the MQ network including students.

**IT Help at Macquarie City Campus**

A lab demonstrator is situated in Lab 311 and can help you with any usage of university systems or resetting your password.

You may also refer to the Online Systems Password Document which has been made available on the [City Campus Student Portal Noticeboard](http://unitguides.mq.edu.au/unit_offerings/51345/unit_guide/print).

Whilst utilising the City Campus IT facilities, students are expected to act responsibly. The following regulations apply to the use of computing facilities and online services:

- Accessing inappropriate web sites or downloading inappropriate material is not permitted.
- Material that is not related to coursework for approved unit is deemed inappropriate.
- Downloading copyright material without permission from the copyright owner is illegal, and strictly prohibited. Students detected undertaking such activities will face disciplinary action, which may result in criminal proceedings.

Non-compliance with these conditions may result in disciplinary action without further notice.

**Equipment available for loan**

Students may borrow headphones for use in the Macquarie City Campus computer labs (210, 307, 311, 608) or a video recorder.

Please ask at Level 2 Reception for details. You will be required to provide your MQC Student ID card which will be held as a deposit while using the equipment.

**Graduate Capabilities**

**Problem Solving and Research Capability**

Our graduates should be capable of researching; of analysing, and interpreting and assessing data and information in various forms; of drawing connections across fields of knowledge; and they should be able to relate their knowledge to complex situations at work or in the world, in order to diagnose and solve problems. We want them to have the confidence to take the initiative in doing so, within an awareness of their own limitations.

This graduate capability is supported by:

**Learning outcomes**

- Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.

Assessment tasks

• Class Quizzes
• Team Presentation
• Research Assignment
• Participation
• Final Examination

Engaged and Ethical Local and Global citizens

As local citizens our graduates will be aware of indigenous perspectives and of the nation's historical context. They will be engaged with the challenges of contemporary society and with knowledge and ideas. We want our graduates to have respect for diversity, to be open-minded, sensitive to others and inclusive, and to be open to other cultures and perspectives: they should have a level of cultural literacy. Our graduates should be aware of disadvantage and social justice, and be willing to participate to help create a wiser and better society.

This graduate capability is supported by:

Learning outcomes

• Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
• Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
• Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.
• Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

Assessment tasks

• Class Quizzes
• Team Presentation
Socially and Environmentally Active and Responsible

We want our graduates to be aware of and have respect for self and others; to be able to work with others as a leader and a team player; to have a sense of connectedness with others and country; and to have a sense of mutual obligation. Our graduates should be informed and active participants in moving society towards sustainability.

This graduate capability is supported by:

**Learning outcomes**

- Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
- Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
- Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
- Examine and assess the legal and regulatory framework for workplace law; evaluate the effectiveness of dispute resolution processes, legal and non-legal measures used in protecting workplace rights.
- Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

**Assessment tasks**

- Class Quizzes
- Team Presentation
- Research Assignment
- Participation
- Final Examination

**Capable of Professional and Personal Judgement and Initiative**

We want our graduates to have emotional intelligence and sound interpersonal skills and to demonstrate discernment and common sense in their professional and personal judgement. They will exercise initiative as needed. They will be capable of risk assessment, and be able to handle ambiguity and complexity, enabling them to be adaptable in diverse and changing environments.
This graduate capability is supported by:

**Learning outcomes**

- Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
- Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
- Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
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- Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

**Assessment tasks**

- Class Quizzes
- Team Presentation
- Research Assignment
- Participation
- Final Examination

**Discipline Specific Knowledge and Skills**

Our graduates will take with them the intellectual development, depth and breadth of knowledge, scholarly understanding, and specific subject content in their chosen fields to make them competent and confident in their subject or profession. They will be able to demonstrate, where relevant, professional technical competence and meet professional standards. They will be able to articulate the structure of knowledge of their discipline, be able to adapt discipline-specific knowledge to novel situations, and be able to contribute from their discipline to inter-disciplinary solutions to problems.

This graduate capability is supported by:

**Learning outcomes**

- Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
- Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
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Assessment tasks
- Class Quizzes
- Team Presentation
- Research Assignment
- Participation
- Final Examination

Critical, Analytical and Integrative Thinking
We want our graduates to be capable of reasoning, questioning and analysing, and to integrate and synthesise learning and knowledge from a range of sources and environments; to be able to critique constraints, assumptions and limitations; to be able to think independently and systemically in relation to scholarly activity, in the workplace, and in the world. We want them to have a level of scientific and information technology literacy.

This graduate capability is supported by:

Learning outcomes
• Outline and examine the development of consumer law and identify and investigate contemporary issues involving the protection of consumers
• Explain the importance of awareness and self-help, examine and evaluate the range of consumer redress and remedies available.
• Outline the development of workplace law, the sources of workplace entitlements and describe the rights and responsibilities of employers and employees in the workplace and the role of workplace law in society.
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• Identify and evaluate the legal response to direct and indirect discrimination in the workplace, flexible working conditions, different forms of termination of workplace relationship and provisions for safety in the workplace.

**Assessment tasks**

• Class Quizzes
• Team Presentation
• Research Assignment
• Participation
• Final Examination

**Progression into Undergraduate studies**

**Completing the Foundation Program**

When you successfully complete your Macquarie Foundation Program to the required level, you can articulate into a bachelor’s degree at Macquarie University, either the North Ryde campus or the City Campus. Students who successfully complete the Macquarie University Foundation Program but are not eligible for direct admission into an undergraduate degree can still apply to study an SIBT diploma either at Macquarie University or city campus.

**How is entry into Macquarie Undergraduate degrees assessed?**

In the Macquarie Foundation Program, students’ performance is measured against the MQA (Macquarie University Average). This MQA score is used to determine whether a student is eligible for entry into their chosen bachelor degree at Macquarie University. The MQA is calculated as the average of each student’s performance in their level 2 elective units only.

For further information about the MQA and progression into your Undergraduate degree, please see the [Entry pathways to Macquarie University](http://unitguides.mq.edu.au/unit_offerings/51345/unit_guide/print) webpage.

**Exiting Foundation Student Information Session**

An information session will be held in Week 10 for students in their final session of the Foundation Program. You will receive an invitation to attend this session in Week 9 of your final semester, via your student email. At the session you will be provided with information on how to apply for your preferred degree and will be given an opportunity to ask questions, so it is strongly recommended that you attend the Information Session for Finishing Foundation Students.