

# **STAT826**

# **Market Research and Forecasting**

S2 Day 2016

Dept of Statistics

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#### Disclaimer

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## **General Information**

Unit convenor and teaching staff Tania Prvan tania.prvan@mq.edu.au

Credit points

4

Prerequisites Admission to MAppStat or PGDipAppStat or PGCertAppStat or GradDipAppStat

Corequisites

Co-badged status

Unit description

Advanced quantitative methods including multivariate and other statistical methods that have important applications in market research will form the first part of this unit. Consumer choice modelling (conjoint analysis) will also be discussed. Methods for modelling and forecasting trends based on time series data, including techniques for seasonal adjustment will be covered. The unit will make extensive use of appropriate computer packages including SPSS.

## Important Academic Dates

Information about important academic dates including deadlines for withdrawing from units are available at https://www.mq.edu.au/study/calendar-of-dates

## **Learning Outcomes**

On successful completion of this unit, you will be able to:

Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.

Know when it is appropriate to carry out a Factor Analysis (FA), be able to perform the appropriate FA using a statistics package, know how to interpret the factors, determine how many factors to retain, and be aware of the difference between a FA and PCA. Know how to conduct a Conjoint Analysis (CA) and how to generate an orthogonal plan. Know what a time series model is and be familiar with the two major types of forecasting models. Be able to fit AR, MA and ARIMA models using a statistics package and be able to interpret the output. Be able to decide which is the appropriate model to fit to the time series data.

Know how to combine a regression and an ARIMA in the same model. Be able to fit such a model using a statistical package and be able to interpret the output.

Know why you would want to smooth the data first. Be able to use a statistical package to smooth the data and then fitting an ARIMA to the smoothed data.

## **Assessment Tasks**

Name	Weighting	Due
Assignment 1	10%	2 September 2016
Assignment 2	15%	28 October 2016
Test 1	10%	13 September 2016
Test 2	10%	8 November 2016
HW & Tutorial Participation	5%	Weekly
Final Examination	50%	ТВА

## Assignment 1

#### Due: 2 September 2016

Weighting: 10%

Online submission through iLearn by 2pm on the due date. Must be submitted as PDF. This can be done in Word or using freeware like Cute PDF Writer. There is no "group work" assessment in this unit. All work is to be the student's own.

No extensions will be granted. Students who have not submitted the task prior to the deadline will be awarded a mark of 0 for the task, except for cases in which an application for disruption of studies is made and approved.

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
- Know when it is appropriate to carry out a Factor Analysis (FA), be able to perform the appropriate FA using a statistics package, know how to interpret the factors, determine how many factors to retain, and be aware of the difference between a FA and PCA.

• Know how to conduct a Conjoint Analysis (CA) and how to generate an orthogonal plan.

## Assignment 2

Due: 28 October 2016

Weighting: 15%

Online submission through iLearn by 2pm on the due date. Must be submitted as PDF. This can be done in Word or using freeware like Cute PDF Writer. There is no "group work" assessment in this unit. All work is to be the student's own.

No extensions will be granted. Students who have not submitted the task prior to the deadline will be awarded a mark of 0 for the task, except for cases in which an application for disruption of studies is made and approved.

On successful completion you will be able to:

- Know what a time series model is and be familiar with the two major types of forecasting models. Be able to fit AR, MA and ARIMA models using a statistics package and be able to interpret the output. Be able to decide which is the appropriate model to fit to the time series data.
- Know how to combine a regression and an ARIMA in the same model. Be able to fit such a model using a statistical package and be able to interpret the output.
- Know why you would want to smooth the data first. Be able to use a statistical package to smooth the data and then fitting an ARIMA to the smoothed data.

#### Test 1

#### Due: **13 September 2016** Weighting: **10%**

Held during the lecture.

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
- Know when it is appropriate to carry out a Factor Analysis (FA), be able to perform the appropriate FA using a statistics package, know how to interpret the factors, determine how many factors to retain, and be aware of the difference between a FA and PCA.
- Know how to conduct a Conjoint Analysis (CA) and how to generate an orthogonal plan.

#### Test 2

Due: 8 November 2016 Weighting: 10%

Held during the lecture.

On successful completion you will be able to:

- Know what a time series model is and be familiar with the two major types of forecasting models. Be able to fit AR, MA and ARIMA models using a statistics package and be able to interpret the output. Be able to decide which is the appropriate model to fit to the time series data.
- Know how to combine a regression and an ARIMA in the same model. Be able to fit such a model using a statistical package and be able to interpret the output.
- Know why you would want to smooth the data first. Be able to use a statistical package to smooth the data and then fitting an ARIMA to the smoothed data.

## HW & Tutorial Participation

#### Due: Weekly Weighting: 5%

Every week tutorial participation will be monitored and most weeks there will be set homework to submit through iLearn.

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
- Know when it is appropriate to carry out a Factor Analysis (FA), be able to perform the appropriate FA using a statistics package, know how to interpret the factors, determine how many factors to retain, and be aware of the difference between a FA and PCA.
- Know how to conduct a Conjoint Analysis (CA) and how to generate an orthogonal plan.
- Know what a time series model is and be familiar with the two major types of forecasting models. Be able to fit AR, MA and ARIMA models using a statistics package and be able to interpret the output. Be able to decide which is the appropriate model to fit to the time series data.
- Know how to combine a regression and an ARIMA in the same model. Be able to fit such a model using a statistical package and be able to interpret the output.

• Know why you would want to smooth the data first. Be able to use a statistical package to smooth the data and then fitting an ARIMA to the smoothed data.

## **Final Examination**

#### Due: **TBA** Weighting: **50%**

The final Examination will be held during the end-of-year Examination period. The final Examination is 3 hours long (with an additional 10 minutes' reading time). External students will have a different exam available at a time and date to be advised.

The final examination will cover all topics in this unit. Students may take into the final Exam ONE A4 page of notes handwritten (not typed) on BOTH sides. Calculators will be needed but must not be of the text/programmable type.

You are expected to present yourself for examination at the time and place designated in the University Examination Timetable. The timetable will be available in Draft form approximately eight weeks before the commencement of the examinations and in Final form approximately four weeks before the commencement of the examinations.

#### http://exams.mq.edu.au/

The only exception to not sitting an examination at the designated time is because of documented illness or unavoidable disruption. In these circumstances you may wish to consult Disruption to Studies Policy http://mq.edu.au/policy/docs/disruption\_studies/policy.html.

The Macquarie university examination policy details, the principles and conduct of examinations at the University can be viewed at

#### http://www.mq.edu.au/policy/docs/examination/policy.htm

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
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- Know what a time series model is and be familiar with the two major types of forecasting models. Be able to fit AR, MA and ARIMA models using a statistics package and be able to interpret the output. Be able to decide which is the appropriate model to fit to the time series data.

- Know how to combine a regression and an ARIMA in the same model. Be able to fit such a model using a statistical package and be able to interpret the output.
- Know why you would want to smooth the data first. Be able to use a statistical package to smooth the data and then fitting an ARIMA to the smoothed data.

## **Delivery and Resources**

There are one two hour lecture and one two hour practical each week in this unit. Lectures and Practicals commence in Week 1.

**Technologies used and required**: Lecture material will be placed on iLearn. The statistical package SPSS will be used and is available in iLab.

**Recommended Texts:** There is no set textbook for this unit. Useful reference texts for the Market Research part of this unit are

- Applied Multivariate Techniques by Subhash Sharma (QA278.S485/1996)
- Applied Multivariate Methods for Data Analysis by Dallas E. Johnson (QA278.J615/1998)
- Multivariate Statistical Methods by Bryan F. J. Manly (QA278.M35/2004)

There is no suitable text for Conjoint Analysis. Most treatments in Market Research textbooks are either too simple or too technical. A useful reference for the Forecasting part is

 Forecasting: Methods and Applications by Spyros Makridakis, Steven C. Wheelwright and Rob J. Hyndman (HD30.27.M34/1998)

## **Unit Schedule**

Week	Торіс
1 (1 August)	Principal Components Analysis (PCA)
2 (8 August)	PCA
3 (15 August)	PCA and Factor Analysis (FA)
4 (22 August)	FA
5 (29 August)	Conjoint Analysis (CA)
6 (5 September)	CA and Revision
7 (12 September)	Test 1
8 (3 October)	Introduction to Forecasting

9 (10 October)	ARIMA models
10 (17 October)	ARIMA models
11 (24 October)	Dynamic regression models and intervention analysis
12 (31 October)	Exponential Smoothing and Periodicity
13 (7 November)	Test 2

## **Policies and Procedures**

Macquarie University policies and procedures are accessible from <u>Policy Central</u>. Students should be aware of the following policies in particular with regard to Learning and Teaching:

Academic Honesty Policy http://mq.edu.au/policy/docs/academic\_honesty/policy.html

**New Assessment Policy in effect from Session 2 2016** http://mq.edu.au/policy/docs/assessm ent/policy\_2016.html. For more information visit http://students.mq.edu.au/events/2016/07/19/ne w\_assessment\_policy\_in\_place\_from\_session\_2/

Assessment Policy prior to Session 2 2016 http://mq.edu.au/policy/docs/assessment/policy.html

Grading Policy prior to Session 2 2016 http://mq.edu.au/policy/docs/grading/policy.html

Grade Appeal Policy http://mq.edu.au/policy/docs/gradeappeal/policy.html

Complaint Management Procedure for Students and Members of the Public <u>http://www.mq.edu.a</u> u/policy/docs/complaint\_management/procedure.html

Disruption to Studies Policy <u>http://www.mq.edu.au/policy/docs/disruption\_studies/policy.html</u> The Disruption to Studies Policy is effective from March 3 2014 and replaces the Special Consideration Policy.

In addition, a number of other policies can be found in the Learning and Teaching Category of Policy Central.

#### **Student Code of Conduct**

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: https://students.mq.edu.au/support/student\_conduct/

#### Results

Results shown in *iLearn*, or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in <u>eStudent</u>. For more information visit <u>ask.m</u> <u>q.edu.au</u>.

## Student Support

Macquarie University provides a range of support services for students. For details, visit http://stu

dents.mq.edu.au/support/

#### **Learning Skills**

Learning Skills (<u>mq.edu.au/learningskills</u>) provides academic writing resources and study strategies to improve your marks and take control of your study.

- Workshops
- StudyWise
- Academic Integrity Module for Students
- Ask a Learning Adviser

## Student Services and Support

Students with a disability are encouraged to contact the **Disability Service** who can provide appropriate help with any issues that arise during their studies.

## **Student Enquiries**

For all student enquiries, visit Student Connect at ask.mq.edu.au

## IT Help

For help with University computer systems and technology, visit <u>http://www.mq.edu.au/about\_us/</u>offices\_and\_units/information\_technology/help/.

When using the University's IT, you must adhere to the <u>Acceptable Use of IT Resources Policy</u>. The policy applies to all who connect to the MQ network including students.

## **Graduate Capabilities**

# PG - Capable of Professional and Personal Judgment and Initiative

Our postgraduates will demonstrate a high standard of discernment and common sense in their professional and personal judgment. They will have the ability to make informed choices and decisions that reflect both the nature of their professional work and their personal perspectives.

This graduate capability is supported by:

#### Learning outcomes

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
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#### Assessment tasks

- Assignment 1
- Assignment 2
- Test 1
- Test 2
- HW & Tutorial Participation
- Final Examination

## PG - Discipline Knowledge and Skills

Our postgraduates will be able to demonstrate a significantly enhanced depth and breadth of knowledge, scholarly understanding, and specific subject content knowledge in their chosen fields.

This graduate capability is supported by:

#### Learning outcomes

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
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#### Assessment tasks

- Assignment 1
- Assignment 2
- Test 1
- Test 2
- HW & Tutorial Participation
- Final Examination

## PG - Critical, Analytical and Integrative Thinking

Our postgraduates will be capable of utilising and reflecting on prior knowledge and experience, of applying higher level critical thinking skills, and of integrating and synthesising learning and knowledge from a range of sources and environments. A characteristic of this form of thinking is the generation of new, professionally oriented knowledge through personal or group-based critique of practice and theory.

This graduate capability is supported by:

#### Learning outcomes

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
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#### Assessment tasks

- Assignment 1
- Assignment 2
- Test 1
- Test 2
- HW & Tutorial Participation
- Final Examination

## PG - Research and Problem Solving Capability

Our postgraduates will be capable of systematic enquiry; able to use research skills to create new knowledge that can be applied to real world issues, or contribute to a field of study or practice to enhance society. They will be capable of creative questioning, problem finding and problem solving.

This graduate capability is supported by:

#### Learning outcomes

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
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#### Assessment tasks

- Assignment 1
- Assignment 2
- Test 1

- Test 2
- HW & Tutorial Participation
- Final Examination

## PG - Effective Communication

Our postgraduates will be able to communicate effectively and convey their views to different social, cultural, and professional audiences. They will be able to use a variety of technologically supported media to communicate with empathy using a range of written, spoken or visual formats.

This graduate capability is supported by:

#### Learning outcomes

- Know when it is appropriate to carry out a principal components analysis (PCA), whether to use a correlation matrix or covariance matrix for PCA, be able to perform a PCA using a computer package, be able to interpret output from a PCA and determine how many principal components to use.
- Know when it is appropriate to carry out a Factor Analysis (FA), be able to perform the appropriate FA using a statistics package, know how to interpret the factors, determine how many factors to retain, and be aware of the difference between a FA and PCA.
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#### **Assessment tasks**

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- Final Examination