



BUS 880

Business Internship

City S2 Day 2017

Dept of Marketing and Management

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Disclaimer

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General Information

Unit convenor and teaching staff

Internship Advisor

Miss Christine Chung

BUS880internships@mq.edu.au

Contact via +61 2 9850 4755

E4A Level 1

Consultation is available by appointment to suit each student (subject to staff availability).

Unit Convenor

Dr Leanne Carter

leanne.carter@mq.edu.au

Contact via leanne.carter@mq.edu.au

E4A 631

Wednesday 2.00pm to 3.00pm or at other times via appointment

Moderator

Associate Professor Chris Baumann

Credit points

4

Prerequisites

Permission by special approval

Corequisites

Co-badged status

Unit description

This unit gives students workplace experience and professional development skills to position them to better succeed in securing employment and manage their future careers. Students undertake a placement in an organisation under the guidance of a workplace mentor/supervisor and with the support of professional and academic University staff. The unit links the workplace experience to academic theory and research to maximise the benefits of both. Assessment tasks are integrated with a range of individual and interactive learning activities. Students will gain experience of the Australian workplace environment and environment, and the ability to self-manage future professional development of generic skills and specialist knowledge. The unit contributes to the development of graduate capabilities in critical, analytical and integrative thinking and professional and personal judgement and initiative.

Important Academic Dates

Information about important academic dates including deadlines for withdrawing from units are available at <https://www.mq.edu.au/study/calendar-of-dates>

Learning Outcomes

On successful completion of this unit, you will be able to:

Develop professional skills in the workplace.

Manage personal contribution to an organisation.

Evaluate the application of academic learning in the workplace.

Manage professional learning through reflective practice and the application of research.

Assessment Tasks

Name	Weighting	Hurdle	Due
1. Management skills	40%	No	Week 12 5pm 3 November
2. Strategic analysis	10%	No	Week 8 5pm 4 October
3. Praxis	20%	No	Week 9 5pm 13 October
4. Work integrated learning	30%	No	Week 12 5pm 3 Novemebr

1. Management skills

Due: **Week 12 5pm 3 November**

Weighting: **40%**

Analysis and development of management skills.

Estimated student workload - 11 hours

Submission - via iLearn

Late submission - No extensions will be granted. There will be a deduction of 10% of the total available marks made from the total awarded mark for each 24 hour period or part thereof that the submission is late (for example, 25 hours late in submission – 20% penalty). This penalty does not apply for cases in which an application for disruption of studies is made and approved. No submission will be accepted after solutions have been posted.

On successful completion you will be able to:

- Develop professional skills in the workplace.

2. Strategic analysis

Due: **Week 8 5pm 4 October**

Weighting: **10%**

Analysis of internship experience and action plan.

Estimated student workload - 4 hours

Submission - via iLearn

Late submission - No extensions will be granted. Students who have not submitted the task prior to the deadline will be awarded a mark of 0 for the task, except for cases in which an application for disruption of studies is made and approved.

On successful completion you will be able to:

- Manage personal contribution to an organisation.

3. Praxis

Due: **Week 9 5pm 13 October**

Weighting: **20%**

Report on application of theory in the workplace.

Estimated student workload - 11 hours

Submission - via iLearn

Late submission -No extensions will be granted. There will be a deduction of 10% of the total available marks made from the total awarded mark for each 24 hour period or part thereof that the submission is late (for example, 25 hours late in submission – 20% penalty). This penalty does not apply for cases in which an application for disruption of studies is made and approved. No submission will be accepted after solutions have been posted.

On successful completion you will be able to:

- Evaluate the application of academic learning in the workplace.

4. Work integrated learning

Due: **Week 12 5pm 3 Novemebr**

Weighting: **30%**

Analysis and critique of work integrated learning and reflections

Estimated student workload - 2 hours

Submission - via iLearn

Late submission - No extensions will be granted. There will be a deduction of 10% of the total

available marks made from the total awarded mark for each 24 hour period or part thereof that the submission is late (for example, 25 hours late in submission – 20% penalty). This penalty does not apply for cases in which an application for disruption of studies is made and approved. No submission will be accepted after solutions have been posted.

On successful completion you will be able to:

- Manage professional learning through reflective practice and the application of research.

Delivery and Resources

Classes & Internship Hours

- 150 hours of internship placement spread over the session
- No required classes but 3 x Face to Face Seminars will be held for those wishing to attend.

Internship hours must commence no later than the end of week 4 and be completed within two weeks following week 13. The internship hours must be spread over the session, however it is not compulsory to work during the mid-session break. For further information on completing the internship hours refer to the Internship Guide section.

See the timetables portal (<http://timetables.mq.edu.au/>) for class times and locations.

Requirements to Complete the Unit Satisfactorily

Students must complete the internship hours, and complete the assessment tasks satisfactorily to complete the unit.

Grades

This is a Non-graded unit (ie assessed on a pass/fail basis only) and will use the following grades:

- S Satisfactory No SNG
- F Fail No SNG

Required and Recommended Texts and/or Materials

Links to all readings for the unit are incorporated in iLearn.

Technology Used and Required

The unit will be delivered via the Macquarie learning management system (iLearn), therefore students are expected to have access to and be familiar with iLearn. For more information go to <http://www.mq.edu.au/iLearn/studentinfo.htm>

Students are expected to have access to and be able to use electronic mail, word processing and spreadsheet applications.

Unit Web Page

- Course material and internship information is available on iLearn <https://ilearn.mq.edu.au>

Learning and Teaching Strategy

The primary learning and teaching activity is the work based project work that students undertake during their internships. In addition, face-to-face seminars and online activities are used to:

- prepare students for their placement
- facilitate the development of competencies and the application of discipline specific knowledge during the placement
- facilitate reflection on the work integrated learning that has taken place.

The face-to-face and online activities involve assessable activities. Students will be given feedback on these activities. Optional readings are available for students who wish to read in more detail on a particular topic.

Students who choose to attend the seminars, will participate in small groups, and contribute to the development of a collegial community.

Students are expected to complete their internship hours in a positive and effective manner, and in accordance with the information in the Internship Guide section.

Students experiencing significant difficulties with any aspect of the unit **must** seek assistance immediately.

Assessment tasks and seminars have been changed since the last offering.

Policies and Procedures

Macquarie University policies and procedures are accessible from [Policy Central](#). Students should be aware of the following policies in particular with regard to Learning and Teaching:

Academic Honesty Policy http://mq.edu.au/policy/docs/academic_honesty/policy.html

Assessment Policy http://mq.edu.au/policy/docs/assessment/policy_2016.html

Grade Appeal Policy <http://mq.edu.au/policy/docs/gradeappeal/policy.html>

Complaint Management Procedure for Students and Members of the Public http://www.mq.edu.au/policy/docs/complaint_management/procedure.html

Disruption to Studies Policy (in effect until Dec 4th, 2017): http://www.mq.edu.au/policy/docs/disruption_studies/policy.html

Special Consideration Policy (in effect from Dec 4th, 2017): <https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policies/special-consideration>

In addition, a number of other policies can be found in the [Learning and Teaching Category](#) of Policy Central.

Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: https://students.mq.edu.au/support/student_conduct/

Results

Results shown in *iLearn*, or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in [eStudent](#). For more information visit ask.mq.edu.au.

Student Support

Macquarie University provides a range of support services for students. For details, visit <http://students.mq.edu.au/support/>

Learning Skills

Learning Skills (mq.edu.au/learningskills) provides academic writing resources and study strategies to improve your marks and take control of your study.

- [Workshops](#)
- [StudyWise](#)
- [Academic Integrity Module for Students](#)
- [Ask a Learning Adviser](#)

Student Services and Support

Students with a disability are encouraged to contact the [Disability Service](#) who can provide appropriate help with any issues that arise during their studies.

Student Enquiries

For all student enquiries, visit Student Connect at ask.mq.edu.au

IT Help

For help with University computer systems and technology, visit http://www.mq.edu.au/about_us/offices_and_units/information_technology/help/.

When using the University's IT, you must adhere to the [Acceptable Use of IT Resources Policy](#). The policy applies to all who connect to the MQ network including students.

Graduate Capabilities

PG - Capable of Professional and Personal Judgment and Initiative

Our postgraduates will demonstrate a high standard of discernment and common sense in their professional and personal judgment. They will have the ability to make informed choices and decisions that reflect both the nature of their professional work and their personal perspectives.

This graduate capability is supported by:

Learning outcomes

- Develop professional skills in the workplace.
- Manage personal contribution to an organisation.
- Evaluate the application of academic learning in the workplace.
- Manage professional learning through reflective practice and the application of research.

Assessment tasks

- 1. Management skills
- 2. Strategic analysis
- 3. Praxis
- 4. Work integrated learning

PG - Critical, Analytical and Integrative Thinking

Our postgraduates will be capable of utilising and reflecting on prior knowledge and experience, of applying higher level critical thinking skills, and of integrating and synthesising learning and knowledge from a range of sources and environments. A characteristic of this form of thinking is the generation of new, professionally oriented knowledge through personal or group-based critique of practice and theory.

This graduate capability is supported by:

Learning outcomes

- Develop professional skills in the workplace.
- Manage personal contribution to an organisation.
- Evaluate the application of academic learning in the workplace.
- Manage professional learning through reflective practice and the application of research.

Assessment tasks

- 1. Management skills
- 2. Strategic analysis
- 3. Praxis

- 4. Work integrated learning

Changes from Previous Offering

The assessments and weightings have been changed.

Seminars are voluntary as the unit is offered externally.

Internship Guide

INTERNSHIP ADVISOR

Any enquiries regarding the internship placement component of the program should be directed to the Internship Advisor via BUS880internships@mq.edu.au.

HOST ORGANISATION SUPERVISOR

All students will be appointed a Host Organisation Supervisor, as per the Internship Project Form. Any work related concerns must first be addressed to the Host Organisation Supervisor. If an acceptable solution cannot be reached, students must contact the Internship Advisor or Unit Convenor.

ILLNESS AND EMERGENCY

illness

If students cannot attend their internship on any day due to illness, they are required to contact their Host Organisation Supervisor. If students cannot contact their Host Organisation Supervisor, they are required to contact their Internship Advisor and notify them of the times and dates they are unavailable.

EMERGENCY CONTACTS

In the case of serious illness or medical emergency, students are advised to:

- Ring 000 (the emergency services number in Australia)
- For Medical Insurance, contact OSHC on 1800 814 781
- Where possible, advise a member of Macquarie International staff of their current situation OR have their Host Organisation Supervisor contact the Internship staff.

Student Emergency Number outside of office hours (9am-5pm): 1800 CAREMQ (227 367)

INTERNSHIP HOURS

- Students must complete 150 workplace hours, as confirmed by their Host Organisation

Supervisor.

- Students can start their internship from week 1 (31 July 2017). Students must begin their internship hours on or before Friday of week 4 (25 August 2017), unless otherwise arranged with their Internship Advisor and Host Organisation Supervisor.
- Days and hours of work will be decided in agreement with the student's Host Organisation Supervisor.
- Hours must be completed by the Friday, two weeks after week 13 (24 November 2017).
- Students are not required to work over the mid-semester break but can if they wish, by arrangement with their Host Organisation Supervisor. Students are responsible for discussing their mid-semester break plans with their Supervisor a few weeks prior.

INTERNSHIP HOURS LOG

Students are required to record their hours worked on a weekly basis on the Internship Hours Log (available in iLearn). Failure to submit the completed form, signed by the Host Organisation Supervisor will result in Fail grade for the unit.

Upload the log to iLearn on completion of internship hours or by 5pm on the Friday two weeks after week 13 (24 November 2017).

ADDITIONAL HOURS

If students complete the required 150 hours before the end of the session, they are welcome to do additional hours at the host organisation by agreement with their Host Organisation Supervisor. Students are still covered under Macquarie insurance until the final day of the session (1 December 2017).

If students wish to continue at the host organisation after the final day of the session, this is a private arrangement between the student and host organisation and the student will no longer be covered by Macquarie insurance.

Students cannot be compelled to complete more than 150 hours at the host organisation.

PROFESSIONAL CONDUCT

During the internship, students are required to:

- Complete their internship tasks to a high standard.

- Dress appropriately for work and meet the standards set for regular employees
- Meet any human resources requirements established by the host organisation.
- Abide by the rules and regulations set forth by the host organisation and the department to which they are assigned, including confidentiality, access to information, safety and security.
- Treat all information gained in the course of the internship with the utmost confidentiality. This includes, but is not limited to office conversations, files and documents, meeting content, intellectual property and all office communications including email, memorandums and notices. Students must not disclose confidential information to any person, corporation, or entity at any time, that is, both during and after the placement. It is the student's responsibility to check with their Host Organisation Supervisor about the confidentiality of any information included in their academic assessment tasks.
- Adhere to organisational policies on email and internet usage. Use of any office resources (e.g. telephones, computers, stationery, mail and courier services, printers and photocopiers) should be strictly related to internship tasks, unless alternative arrangements have been made.
- Refrain from using their mobile phone, personal email account and social networking technology except for lunch breaks and after-work hours.
- Act in a professional manner at all times, be courteous, sensitive to the needs of others, and provide appropriate assistance.
- Be aware of cultural, religious and professional sensitivities of colleagues and to behave in an appropriate manner.
- Refrain from bringing personal visitors into the workplace without prior permission from the Host Organisation Supervisor.

Additionally, all intellectual property existing in the host organisation or produced as part of an internship remains the property of the host organisation.

If a student is found to be performing at a sub-standard level or behaving inappropriately, the Internship Advisor and/or Unit Convenor will work with both parties to find a solution. If a solution cannot be reached, the student may be removed from the internship placement.

SUPERVISOR REFERENCE

On completion of internship hours, students are required to request their own reference from their Host Organisation Supervisor. Reference guidelines are available on iLearn, if required.

ADDITIONAL WORKSHOPS

All students are strongly encouraged to make use of the academic and professional development workshops offered at Macquarie University. Workshops are available through the following services and programs:

- Careers Service - www.careers.mq.edu.au/home/
- Global Leadership Program (for students who are part of this program) - www.international.mq.edu.au/glp

Research and Practice

- This unit uses research from external sources (references available on iLearn).
- This unit gives you practice in applying research findings in your assignments.