



# MGSM870

## Organisational Behaviour

Term 2 North Ryde 2018

*MGSM Degree Programs*

### Contents

<u>General Information</u>	2
<u>Learning Outcomes</u>	2
<u>General Assessment Information</u>	3
<u>Assessment Tasks</u>	3
<u>Delivery and Resources</u>	9
<u>Unit Schedule</u>	10
<u>Policies and Procedures</u>	14
<u>Graduate Capabilities</u>	15
<u>Changes from Previous Offering</u>	21
<u>Alignment of this unit with MGSM's mission-driven attributes</u>	22
<u>Attendance Policy (MGSM)</u>	22
<u>Content Disclaimer</u>	22

#### Disclaimer

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## General Information

Unit convenor and teaching staff Lecturer Associate Professor Paul Nesbit <a href="mailto:paul.nesbit@mqsm.edu.au">paul.nesbit@mqsm.edu.au</a>
Credit points 4
Prerequisites Admission to MBA or MMgmt or PGDipMgt or GradDipMgt or PGCertMgt or GradCertMgt or MSusDev or MSocEntre
Corequisites
Co-badged status
Unit description Organisational Behaviour (OB) is a multi-disciplinary field that uses insights from psychology, anthropology, philosophy and sociology to study human behaviour in organisational settings. In this unit, students critically examine insights into human behaviour to better manage and improve organisational performance and capability, with an emphasis on ethical management and a global mindset. The unit covers the micro perspectives of OB (such as individual foundations, perceptions, attitudes and motivation); meso (such as groups, communication and team dynamics); and macro (such as organisational culture, change, power and leadership), as well as ethics and Corporate Social Responsibility (CSR).

## Important Academic Dates

Information about important academic dates including deadlines for withdrawing from units are available at <https://www.mq.edu.au/study/calendar-of-dates>

## Learning Outcomes

On successful completion of this unit, you will be able to:

By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations

By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena

By the end of the unit the students will be able to critically reflect on and practically apply:

contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena

By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations

By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully

By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management

in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)

in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)

in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)

in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## General Assessment Information

### Extensions and penalties

No extensions will be granted. There will be a deduction of 10% of the total available marks made from the total awarded mark for each 24 hour period or part thereof that the submission is late (for example, 25 hours late in submission – 20% penalty). This penalty does not apply for cases in which an application for disruption of studies is made and approved. No submission will be accepted after solutions have been posted.

## Assessment Tasks

Name	Weighting	Hurdle	Due
<u>Group presentation</u>	20%	No	To be announced in first class
<u>Group report</u>	20%	No	5pm of Monday, 14 May 2018
<u>Final examination</u>	60%	No	Exam week: 11-16 June 2018

## Group presentation

Due: **To be announced in first class**

Weighting: **20%**

**Duration:** Up to 25 minutes (strictly enforced)

**Format:** Group presentation

**Due:** During class – specific dates will be announced in the first class

**Weighting:** 20% (based on class-assessment with lecturer overview)

Groups of students are required to carry out a presentation in class and to prepare a written report on an assigned topic. At the time of writing the number of groups has yet to be determined. Final class numbers will determine the number of groups and topics assigned. Time will be made available in the first class for the allocation of groups and for initial assignment discussion.

All presentation questions will relate to the topics and/or key themes of the subject. Typically, the questions ask students to reflect on a practical application of a topic/theme using their own experiences in organisations. This reflection will need to be supported by reference to the theoretical material provided in the course and from the group member's proactive research and reading.

The presentation should highlight and summarise the major issues of the topic assigned and present insights in an engaging and informative way. The presentation must be presented as a PowerPoint presentation and is designed to share information and stimulate engagement on the topic with the rest of the class. There will be additional time made available for questions and discussion after the presentation. Note that asking questions is the responsibility of the audience.

*The presentation should adhere to the following presentation guidelines.*

*15 slides maximum in 25 minutes – The first slide should be an introduction to the team with a photo of the team members (either collective or separate photos). Slide 2 should outline the specific question given to the group. **Note** that if Youtube videos are used (no more than 1 video is allowed) it should be embedded into the slides rather than requiring a separate program. It is strongly preferred that there is no use of any Youtube videos. If a role-play is used it should be limited to no more than 3 minutes of the total presentation time.*

It is expected that at least three members of the group will present (although all members are encouraged to present). Groups will have a maximum of 25 minutes for the presentation (time will be strictly enforced).

It is the responsibility of the group to ensure that their presentation file (PowerPoint file) is loaded onto the classroom computer prior to their presentation.

**After the presentation, the syndicate group's PowerPoint presentation need be emailed to the lecturer with the following subject line “MGSM870 – Group ‘#’ presentation”.**

### **Assessment of presentations**

Presentations are assessed by members of the class and reviewed by the lecturer. Members of the class will be asked to judge and rate the presentation at the conclusion of the presentation and following the period of questions and answers. These assessments will be collected by the lecturer and collated and form the basis of the presentation assessment. The lecturer will review the class assessment and will determine the final result.

The assessment criteria will be made available in iLearn.

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- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
- in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)
- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## Group report

Due: **5pm of Monday, 14 May 2018**

Weighting: **20%**

**Length:** Up to 2,000 words maximum (word count does not include reference list or appendices)

The written assignment should outline and critically analyse the group's findings from their research of the topic. It must demonstrate analysis of the issue and not simply be a verbatim report of the presentation or simply a summary of the literature or description only of the issue. The assignment should flow in terms of its presentation of information, with sentences and paragraphs appropriately structured and logically linked to each other.

### **Submission details**

One student from each group will submit a soft-copy of this assessment on behalf of their syndicate group in iLearn. Further instructions on how to do this will be provided to students via iLearn. No hard-copy is needed to be submitted.

### **Assessment of written assignment**

The assignment will be assessed in terms of the -:

1. Quality of the analysis of the topic and analysis of examples (*as appropriate to the question*)
2. Extent and appropriate use of relevant academic and popular literature
3. Quality of lessons, insights and/or recommendations made (as appropriate to the question)
4. Linkage of ideas presented throughout the paper
5. Readability of the paper in terms of flow of ideas from paragraph to paragraph
6. Use of appropriate sentence structure, grammar, and expression
7. Correctness of spelling and punctuation
8. Overall appearance – all formatting instructions being adhered to
9. Appropriate use APA referencing and appropriate use of quotation
10. Adherence to length requirement (and having indicated word length).

Each of the above criteria will be judged as Below Satisfactory – Satisfactory – Above Satisfactory – Excellent.

**A PASS** grade will generally require a rating of satisfactory for each criterion.

**A CREDIT** grade will generally require a rating of above satisfactory for most of criteria 1-6.

**A DISTINCTION** grade will generally require a rating of excellent for most of criteria 1-6.

**HIGH DISTINCTION** grade will generally be allocated for ratings of excellent for criteria 1-6.

### **Assessment of your contribution to the group report**

Assessment of group work (report) will be based on group member's rating of the contribution of other members of the group (in an anonymous survey) and this will determine the actual group mark awarded to each member of the group for the presentation and group report.

Details of the within group assessment will be discussed in class on the first night.

## **Formatting instructions**

The assignment should be in 12 point Times Roman font with 1½ line spacing. Each page of the report should be numbered and have at least 3cm margins from the left and right edges and top and bottom of the page. Word count is strictly enforced. The actual word length of the document, not including references or executive summary should be clearly stated on the title page of the report.

The written assignment should have the following structure -:

1. A title page with the question, word count of the text, all student names and student numbers, and the exact contribution of each member (section and percentage contribution).
2. Body of the report structured with paragraphs and with appropriate headings and citations, with page numbers.
3. Complete reference list of material cited in text
4. Appendices as appropriate

## **Referencing**

Preferred referencing style should use American Psychological Association (APA) 6<sup>th</sup> edition style. This means that when referring to an article or book etc, you indicate the author's name followed by the year of publication (Jones, 1989). For multiple authors include all names (Jones, Smith, & Wilson, 1990). If you use a direct quote put the quoted words in "quotation marks" and include the page number with the reference (Jones, 1989, p. 76). A reference list should be presented in alphabetical order at the end of the paper. Note that APA style references are used for the reading list of articles at the end of this outline. Further information on APA style is available at

<http://libguides.mq.edu.au/content.php?pid=85232&sid=634282>

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- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations



- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
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- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## Final examination

Due: **Exam week: 11-16 June 2018**

Weighting: **60%**

**Duration:** 3 hours plus 10 minutes reading time

**Format:** Open book final examination

**Date:** MGSM Term 2 exam week: 11 - 16 June 2018

You are expected to present yourself for examination at the time and place designated in the MGSM examination timetable. The timetable will be available on 25 April 2018

at <https://students.mgsm.edu.au/sydney-students/units/exams/>

The final examination will be **open book** and concern all content from unit materials, as well as exercise and group discussions. The specific format of the exam will be explained in the last class of the term. You can use books, notes and a non-programmable calculator. Notebook computers, iPads, tablets, PDAs and similar are not allowed.

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- By the end of the unit the students will be able to critically reflect on and practically apply:



contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena

- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations
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## Delivery and Resources

### Required text

McShane, S., Olekalns, M. & Travaglione, T. (2015). Organisational Behaviour: Emerging Knowledge, Global Insights with Connect access, 5th Edition. McGraw-Hill. ISBN: 9781743761977

### Where to purchase textbook?

**The Coop Bookshop:** The Coop Bookshop is our main retailer for textbooks and other related academic material. For information on textbook prices and online ordering, please refer to The Co-Op Bookshop webpage at <http://www.coop.com.au>

**McGraw Hill Education Australia – Online store:** This textbook is also available for order via the publisher's online store. For information on textbook prices and online ordering, please refer to the McGraw Hill Education Australia online store at <http://www.mheducation.com.au/9781743761977-aus-pack-organisational-behaviour-emerging-knowledge-global-insights>.

**Disclaimer:** MGSM does not take responsibility for the stock levels of required textbooks from preferred retail outlets and other book retailers. While we advise our preferred book retail outlet, The Co-op Bookshop, of our maximum expected number of students purchasing specific required text each term, The Co-op Bookshop and other book retailers will make their own

judgement in regard to their physical holding stock levels. To prevent disappointment if a textbook is out-of-stock, we highly advise students to order their textbooks as early as possible, or if the required textbook is currently out-of-stock, place an order with the book retailer as soon as possible so that these book retailers can monitor demand and supply, and adjust their stock orders accordingly.

## Lecture powerpoints

Copies of the overheads of lectures will be provided at each class. These overheads form a guide to the major issues of the course and will be an important guide to the content of the final examination. Given the interactive nature of the class it is not always possible, nor desirable, to discuss every overhead during lectures. However, the overheads reflect the domain of the course and as such all overheads, including those not presented in class, are important when reviewing course material for assignments and examination.

## MGSM iLearn

The web page for this unit can be found at: <https://ilearn.mq.edu.au/login/MGSM>

## Technology

Access to a personal computer is required to access resources and learning material from iLearn.

## Unit Schedule

**Students are required to attend all classes for the class they are enrolled in.** Students must only attend the class they are enrolled in as reflected in their e-Student account.

This unit will be presented over 10 sessions as follows:

Please note that the program is listed in order of the topics to be covered, and not lecture time-slots. Consequently, some topics may run over the class period, whereas others will be shorter than the class period.

### **Date of class:**

BLOCK weekend 1: 13 April 2018 - 15 April 2018

BLOCK weekend 2: 28 April 2018 - 29 April 2018

Session	Topics and allocated case study/textbook chapter
<p>1</p> <p>9am to 5pm (Friday, 13 April 2018)</p>	<p><b>Introduction to organisational behaviour</b></p> <p><b>Textbook chapter:</b> 1</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• <b>Gupta, A. K., &amp; Govindarajan, V. (2002).</b> <i>Cultivating a global mindset.</i> <u>The Academy of management executive</u> (1993-2005), 116-126.</li> <li>• <b>Kedia, B. L., &amp; Mukherji, A. (1999).</b> <i>Global managers: Developing a mindset for global competitiveness.</i> <u>Journal of world business</u>, 34(3), 230-251.</li> <li>• <b>Nesbit, P. L. (2013).</b> <i>Business in the digital age.</i> <u>Australian master human resource guide.</u> F. Harmsworth. Sydney, CCH Australia Ltd: 347-365.</li> </ul>
<p>2</p> <p>9am to 5pm (Friday, 13 April 2018)</p>	<p><b>Foundations of individual behaviour - personality, environment, and perception</b></p> <p><b>Textbook chapters:</b> 2, 3 and 4</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• <b>Barrick, M. R., &amp; Mount, M. K. (2005).</b> <i>Yes, personality matters: Moving on to more important matters.</i> <u>Human performance</u>, 18(4), 359-372.</li> <li>• <b>Schwartz, S. (2006).</b> <i>Basic human values!: An overview basic human values!: Theory, methods, and applications introduction to the values theory.</i> <u>Jerusalem hebrew university</u>, 48(1), 49-71. (Downloaded from <a href="http://segr-did2.fmag.unict.it/Allegati/convegno%207-8-10-05/Schwartzpaper.pdf">http://segr-did2.fmag.unict.it/Allegati/convegno%207-8-10-05/Schwartzpaper.pdf</a>)</li> <li>• <b>Web site:</b> Hofstede - <a href="http://geert-hofstede.com/national-culture.html">http://geert-hofstede.com/national-culture.html</a></li> </ul>
<p>3</p> <p>9am to 5pm (Saturday, 14 April 2018)</p>	<p><b>Motivation in organisations</b></p> <p><b>Textbook chapter:</b> 5 &amp; 6</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• <b>Kerr, S. (1975).</b> <i>On the folly of rewarding A, while hoping for B.</i> <u>Academy of management journal</u>, 18(4), 769-783.</li> <li>• <b>Locke, E. A., &amp; Latham, G. P. (2002).</b> <i>Building a practically useful theory of goal setting and task motivation: A 35-year odyssey.</i> <u>American psychologist</u>, 57(9), 705-717.</li> <li>• <b>Nesbit, P. (2004)</b> <i>The motivational journey</i>, in S. Burton &amp; P. Steane (Eds.), <u>Surviving your thesis</u>. London: Routledge.</li> <li>• <b>Peterson, T. O., &amp; Arnn, R. B. (2008).</b> <i>Self-efficacy: The foundation of human performance.</i> <u>Performance improvement quarterly</u>, 18(2), 5-18.</li> <li>• <b>Ryan, R. M., &amp; Deci, E. L. (2000).</b> <i>Self-determination theory and the facilitation of intrinsic motivation, social development, and well-being.</i> <u>American psychologist</u>, 55(1), 68-78.</li> </ul>

Session	Topics and allocated case study/textbook chapter
<p>4</p> <p>9am to 5pm (Saturday, 14 April 2018)</p>	<p><b>Communication in organisations</b></p> <p><b>Textbook chapter:</b> 9</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• Brett, J., Behfar, K., &amp; Kern, M. C. (2006). <i>Managing multicultural teams</i>. <i>Harvard business review</i>, 84(11), 84-91.</li> <li>• Tannen, D. (1995). <i>The power of talk: Who gets heard and why</i>. <i>Harvard business review</i> 73(5): 138-149.</li> <li>• Ruff, J. (2002). <i>Information overload: Causes, symptoms and solutions</i>. <i>Harvard graduate school of education</i>, 1-13. Access: <a href="http://www.newsmaster.be/flow/dw/ciel/2011/aout11/infooverloadbrief.pdf">http://www.newsmaster.be/flow/dw/ciel/2011/aout11/infooverloadbrief.pdf</a></li> </ul>
<p>5</p> <p>9am to 5pm (Sunday, 15 April 2018)</p>	<p><b>Dynamics of effective teams</b></p> <p><b>Textbook chapter:</b> 7 &amp; 8</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• No allocated supplementary readings</li> </ul>
<p>6</p> <p>9am to 5pm (Sunday, 15 April 2018)</p>	<p><b>Power and influence</b></p> <p><b>Textbook chapter:</b> 10</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• Church, A. H., &amp; Wacławski, J. (1999). <i>Influence behaviors and managerial effectiveness in lateral relations</i>. <i>Human resource development quarterly</i>, 10(1), 3-34.</li> <li>• Kroll, M. J., Tooms, L. A., and Wright, P. (2000). <i>Napoleon's tragic march home from Moscow: Lessons in hubris</i>. <i>Academy of management executive</i>, 14, 117-128.</li> <li>• Pfeffer, J. (1992). <i>Power in organizations</i>. <i>Californian management review</i>, 34(2), 29-50.</li> <li>• Gabarro, J. J., &amp; Kotter, J. P. (1993). <i>Managing your boss</i>. <i>Harvard business review</i>, 71, 150-157.</li> <li>• Miller, D. (1992). <i>The Icarus paradox: How exceptional companies bring about their own downfall</i>. <i>Business horizons</i>, 35(1), 24-35.</li> </ul>

Session	Topics and allocated case study/textbook chapter
<p>7</p> <p>9am to 5pm (Saturday, 28 April 2018)</p>	<p><b>Leadership and its development</b></p> <p><b>Textbook chapter:</b> 12</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• Daudelin, M. W. (1996). <i>Learning from experience through reflection</i>. <i>Organizational dynamics</i>, Autumn, 36-48.</li> <li>• DeRue, D. S., &amp; Wellman, N. (2009). <i>Developing leaders via experience: the role of developmental challenge, learning orientation, and feedback availability</i>. <i>Journal of applied psychology</i>, 94(4), 859-875.</li> <li>• Ho, J., &amp; Nesbit, P. L. (2014). <i>Self-leadership in a Chinese Context: Work Outcomes and the Moderating Role of Job Autonomy</i>. <i>Group &amp; organization management</i>, 39(4), 389-415..</li> <li>• House, R., Javidan, M., Hanges, P., &amp; Dorfman, P. (2002). <i>Understanding cultures and implicit leadership theories across the globe: An introduction to project GLOBE</i>. <i>Journal of world business</i>, 37(1), 3-10.</li> <li>• Kirkpatrick, S. A., &amp; Locke, E. A. (1991). <i>Leadership: Do traits matter?</i> <i>The executive</i>, 5(2), 48-60.</li> <li>• Van Velsor, E., &amp; Leslie, J. B. (1995). <i>Why executives derail: Perspectives across time and cultures</i>. <i>The academy of management executive</i> (1993-2005), 9(4), 62-72.</li> <li>• Nesbit, P. L. (2013). <i>Managerial self-development: A self-directed approach to developing managerial talent</i>. In F. Harmsworth (Ed.), <i>Australian master human resource guide</i> (10th ed., pp. 535-552). Sydney: CCH Australia Ltd.</li> </ul>
<p>8</p> <p>9am to 5pm (Saturday, 28 April 2018)</p>	<p><b>CSR and ethical decision-making</b></p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• Carroll, A. B. (1991). <i>The pyramid of corporate social responsibility: Toward the moral management of organizational stakeholders</i>. <i>Business horizons</i>, 34(4), 39-48.</li> <li>• Porter, M. E., &amp; Kramer, M. R. (2011). <i>Creating Shared Value</i>. <i>Harvard Business Review</i>, Jan pp. 62-77.</li> <li>• Porter, M. E., &amp; Kramer, M. R. (2002). <i>The competitive advantage of corporate philanthropy</i>. <i>Harvard Business Review</i>, Dec pp. 5-16.</li> <li>• Rangan, K., Chase, L. A., &amp; Karim, S. (2012). <i>Why every company needs a CSR strategy and how to build it</i>. <i>Harvard Business School working paper</i>, 1-30. Retrieved from <a href="http://www.hbs.edu/research/pdf/12-088.pdf">http://www.hbs.edu/research/pdf/12-088.pdf</a></li> </ul>
<p>9</p> <p>9am to 5pm (Sunday, 29 April 2018)</p>	<p><b>Organisational structure/culture</b></p> <p><b>Textbook chapter:</b> 13 &amp; 14</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• Li, S. and P. L. Nesbit (2013). "An exploration of the HRM values of Chinese managers working in western multinational enterprises in China: Implications for HR practice." <i>International journal of human resource management</i>, 24(11): 1529-1546.</li> </ul>
<p>10</p> <p>9am to 5pm (Sunday, 29 April 2018)</p>	<p><b>Change processes and changing careers</b></p> <p><b>Textbook chapter:</b> 15</p> <p><b>Allocated supplementary readings:</b></p> <ul style="list-style-type: none"> <li>• Kuen, C. M., Nesbit, P. L., &amp; Ahlstrom, D. (2013). <i>The Boundaryless Career Form: Its nature and driving forces</i>. <i>Employment Relations Record</i>, 13(2), 44-55.</li> </ul>
	<p><b>Final exam week:</b> 11 - 16 June 2018</p>

## Policies and Procedures

Macquarie University policies and procedures are accessible from [Policy Central](https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central) (<https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central>). Students should be aware of the following policies in particular with regard to Learning and Teaching:

- [Academic Appeals Policy](#)
- [Academic Integrity Policy](#)
- [Academic Progression Policy](#)
- [Assessment Policy](#)
- [Fitness to Practice Procedure](#)
- [Grade Appeal Policy](#)
- [Complaint Management Procedure for Students and Members of the Public](#)
- [Special Consideration Policy](#) (**Note:** *The Special Consideration Policy is effective from 4 December 2017 and replaces the Disruption to Studies Policy.*)

Undergraduate students seeking more policy resources can visit the [Student Policy Gateway](https://students.mq.edu.au/support/study/student-policy-gateway) (<https://students.mq.edu.au/support/study/student-policy-gateway>). It is your one-stop-shop for the key policies you need to know about throughout your undergraduate student journey.

If you would like to see all the policies relevant to Learning and Teaching visit [Policy Central](https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central) (<https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central>).

## Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: <https://students.mq.edu.au/study/getting-started/student-conduct>

## Results

Results shown in *iLearn*, or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in [eStudent](#). For more information visit [ask.mq.edu.au](https://ask.mq.edu.au).

## Student Support

Macquarie University provides a range of support services for students. For details, visit <http://students.mq.edu.au/support/>

## Learning Skills

Learning Skills ([mq.edu.au/learningskills](https://mq.edu.au/learningskills)) provides academic writing resources and study strategies to improve your marks and take control of your study.

- [Workshops](#)
- [StudyWise](#)
- [Academic Integrity Module for Students](#)
- [Ask a Learning Adviser](#)

## Student Services and Support

Students with a disability are encouraged to contact the [Disability Service](#) who can provide appropriate help with any issues that arise during their studies.

## Student Enquiries

For all student enquiries, visit Student Connect at [ask.mq.edu.au](http://ask.mq.edu.au)

## IT Help

For help with University computer systems and technology, visit [http://www.mq.edu.au/about\\_us/offices\\_and\\_units/information\\_technology/help/](http://www.mq.edu.au/about_us/offices_and_units/information_technology/help/).

When using the University's IT, you must adhere to the [Acceptable Use of IT Resources Policy](#). The policy applies to all who connect to the MQ network including students.

## Graduate Capabilities

### PG - Capable of Professional and Personal Judgment and Initiative

Our postgraduates will demonstrate a high standard of discernment and common sense in their professional and personal judgment. They will have the ability to make informed choices and decisions that reflect both the nature of their professional work and their personal perspectives.

This graduate capability is supported by:

### Learning outcomes

- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations



- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
- in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)
- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## **Assessment tasks**

- Group presentation
- Group report
- Final examination

## **PG - Discipline Knowledge and Skills**

Our postgraduates will be able to demonstrate a significantly enhanced depth and breadth of knowledge, scholarly understanding, and specific subject content knowledge in their chosen fields.

This graduate capability is supported by:

## **Learning outcomes**

- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and

effective operation of organisations

- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
- in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)
- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## **Assessment tasks**

- Group presentation
- Group report
- Final examination

## **PG - Critical, Analytical and Integrative Thinking**

Our postgraduates will be capable of utilising and reflecting on prior knowledge and experience, of applying higher level critical thinking skills, and of integrating and synthesising learning and knowledge from a range of sources and environments. A characteristic of this form of thinking is the generation of new, professionally oriented knowledge through personal or group-based critique of practice and theory.

This graduate capability is supported by:

## **Learning outcomes**

- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena

- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
- in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)
- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## **Assessment tasks**

- Group presentation
- Group report
- Final examination

## **PG - Research and Problem Solving Capability**

Our postgraduates will be capable of systematic enquiry; able to use research skills to create new knowledge that can be applied to real world issues, or contribute to a field of study or practice to enhance society. They will be capable of creative questioning, problem finding and problem solving.

This graduate capability is supported by:

## **Learning outcomes**

- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply:

contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena

- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
- in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)
- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## **Assessment tasks**

- Group presentation
- Group report
- Final examination

## **PG - Effective Communication**

Our postgraduates will be able to communicate effectively and convey their views to different social, cultural, and professional audiences. They will be able to use a variety of technologically supported media to communicate with empathy using a range of written, spoken or visual formats.

This graduate capability is supported by:

## **Learning outcomes**

- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations
- By the end of the unit the students will be able to critically reflect on and practically apply:

micro, meso, and macro perspectives on organisational problems and phenomena

- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
- in order to enhance their ability to: lead others (individuals, teams, organisations and self (Leadership)
- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## **Assessment tasks**

- Group report
- Final examination

## **PG - Engaged and Responsible, Active and Ethical Citizens**

Our postgraduates will be ethically aware and capable of confident transformative action in relation to their professional responsibilities and the wider community. They will have a sense of connectedness with others and country and have a sense of mutual obligation. They will be able to appreciate the impact of their professional roles for social justice and inclusion related to national and global issues

This graduate capability is supported by:

## **Learning outcomes**

- By the end of the unit the students will be able to critically reflect on and practically apply: the theoretical frameworks and research findings about human behaviour within organisations

- By the end of the unit the students will be able to critically reflect on and practically apply: micro, meso, and macro perspectives on organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: contingent perspectives of theoretical frameworks in exploring organisational problems and phenomena
- By the end of the unit the students will be able to critically reflect on and practically apply: the critical importance of people management and leadership to the efficient and effective operation of organisations
- By the end of the unit the students will be able to critically reflect on and practically apply: organisational behaviour principles and theories within their own work experiences for managing and leading people and organisations successfully
- By the end of the unit the students will be able to critically reflect on and practically apply: OB theories and their applications from cross cultural and ethical perspectives in developing their knowledge of leadership and management
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- in order to enhance their ability to: understand and influence people with views unlike one's own (Global mindset)
- in order to enhance their ability to: engage in responsible, ethical and environmentally sustainable employment, leadership and organisations (Citizenship)
- in order to enhance their ability to: understand, motivate and engage employees to increase social and financial sustainability (Sustainable value)

## Assessment tasks

- Group presentation
- Group report
- Final examination

## Changes from Previous Offering

**Assessment tasks:** The individual mid-term exam has been removed and replaced with a group presentation assessment weighted at 20%. The weighting of the group report has been decreased from 30% to 20%, with more weighting given to the final examination assessment from 50% to 60%.

**Delivery and resources:** None

**Unit schedule:** Minor adjustment of topics for some sessions, as well as the order they are presented in. Some cases and readings have also been changed or removed.

## Alignment of this unit with MGSM's mission-driven attributes

- **Leadership:** The unit focuses on the study of human behaviour within organisations in order to enhance the management and leadership of people.
- **Global mindset:** The unit develops a global mindset by looking at different personalities, attitudes and perception, and confronting with prejudice and biases. It covers global mindset perspectives and a contingent understanding of culture in the application of OB theories and frameworks.
- **Citizenship:** The unit stresses the “human” side of organisations and seeks to enhance leadership capacities to allow contribution as good citizens to the community. The unit covers the enhancement of organisational citizenship as well as corporate social responsibility and the community.
- **Creating sustainable value:** Organisations’ most valuable assets are their people. The unit develops an understanding of people in organisations, what motivates them and creates engagement and commitment, allowing organisations to enhance their sustainability.

## Attendance Policy (MGSM)

The interactive environment of the classroom is central to the MGSM experience. Students are required to attend the full duration of all classes for the units in which they are enrolled. We recognise that exceptional circumstances may occur, such as unavoidable travel on behalf of your organization or the serious illness or injury of you or a close family member.

Special consideration may be given for a maximum of 20% non-attendance for such circumstances as long as lecturers are contacted in advance, and supporting documentation provided, to request exemption from attendance. Failure to abide by these conditions may result in automatic withdrawal, with academic and/or financial penalty. The full Student Attendance Policy is published in the MGSM Student Handbook at <https://students.mgsm.edu.au/handbook>.

## Content Disclaimer

These unit materials and the content of this unit are provided for educational purposes only and no decision should be made based on the material without obtaining independent professional advice relating to the particular circumstances involved.