



# GMBA812

## Be Global

GMBA Term 5 Online 2019

*Department of Management*

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### **Disclaimer**

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## General Information

### Unit convenor and teaching staff

Unit Convenor

Gareth Jude

Contact via [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au)

You may book a consultation with your unit convenor via [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au)

### Teaching Assistant

Linden Misselbrook

Contact via [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au)

### Academic Program Director

Associate Professor Lan Snell

Contact via [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au)

### Credit points

2

### Prerequisites

Admission to GMBA

### Corequisites

### Co-badged status

### Unit description

Businesses today, and their supply chains, are facing increasing levels of competition and uncertainty. To maintain competitiveness, firms need to ensure that supply chains meet customer demands on time and at expected quality levels, while minimising costs and maximising responsiveness. This involves important trade-off decisions between cost, quality and flexibility of supply chains. Likewise, overdependence on particular suppliers, cultural differences between the different countries across which global supply chains can stretch, as well as geopolitical risks associated with these countries, can also be of immediate strategic concern. This unit explores questions such as: how business strategy relates to global supply chain design and management; how strategic thinking shapes the key drivers of supply chain design decisions and the management of global supply chain networks; as well as examining the critical success factors and main pitfalls that a leader needs to be mindful of when they are relying on their global supply chains. The importance of sustainability in global supply chain management is also considered.

## Important Academic Dates

Information about important academic dates including deadlines for withdrawing from units are available at <https://www.mq.edu.au/study/calendar-of-dates>

## Learning Outcomes

On successful completion of this unit, you will be able to:

- Demonstrate strategic thinking mastery on global supply chain management
- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of the firm
- Apply established theories in identifying the critical success factors, pitfalls, and risks of global supply chain management
- Evaluate the sustainability of global supply chain operations

## General Assessment Information

### Submission

You will submit your assessment tasks via your online unit on Coursera.

For individual submissions, please use the following naming convention for your file:

**lastname-firstname-GMBAxxx-A1.\***

**lastname-firstname-GMBAxxx-A2.\***

For group submissions, please use the following naming convention for your file:

**team-number-GMBAxxx-A1.\***

**team-number-GMBAxxx-A2.\***

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### Extensions

Please note that no extensions will be granted. There will be a deduction of 10% of the total available marks made from the total awarded mark for each 24 hour period or part thereof that the submission is late (for example, 25 hours late in submission = 20% penalty). This penalty does not apply for cases in which an application for [special consideration](#) is made and approved.

**For any questions regarding your assignment submission or to apply for special consideration, please send an email to [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au).**

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### Formatting instructions

These instructions pertain only to written assignments. In the case of other formats (e.g., slide decks) specific formatting instructions may apply. Written assignments should be in 11 point Arial font with 1.5 line spacing. Each page of the report should be numbered and have at minimum 2.5 cm margins from the left and right edges and top and bottom of the page. The word count is strictly enforced. The actual word length of the document, not including references or appendices, should be clearly stated on the title page of the report. Written assignments should have the following structure:

1. A title page with the assignment title, your student name and student number, word count of the text
2. The body of the report structured with paragraphs and with appropriate headings and citations, including page numbers.
3. Complete reference list of material cited in the text.

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## Referencing

Please use the American Psychological Association (APA) 6th edition reference style. This means that when referring to an article or book etc, you indicate the author's name followed by the year of publication (Jones, 1989). For multiple authors include all names (Jones, Smith, & Wilson, 1990). If you use a direct quote put the quoted words in "quotation marks" and include the page number with the reference (Jones, 1989, p. 76). A reference list should be presented in alphabetical order at the end of the paper. Further information on APA style is available at <http://libguides.mq.edu.au/content.php?pid=85232&sid=634282>

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## Commercial in Confidence

Please note that you must not disclose any information marked 'Commercial in Confidence' without permission from the party who supplied it (e.g., your current or previous employer, customers, etc.).

## Assessment Tasks

Name	Weighting	Hurdle	Due
<a href="#">Supply chain assessment</a>	40%	No	17 September 2019 11:59pm (AEST)
<a href="#">Case study</a>	60%	No	10 October 2019 11:59pm (AEDT)

### Supply chain assessment

Due: **17 September 2019 11:59pm (AEST)**

Weighting: **40%**

**Length:** max 1,500 words (excl. references) + 200 words learning reflection

**Format:** Written report

**Task:** In this assignment, you will be asked to deliver a high-level assessment of the supply chain design for a major international retailer.

For detailed information and the marking criteria, please refer to the section **Course Resources - Assessment Information** in your online unit. You will submit your completed task via the Assignment submission link in your online unit.

On successful completion you will be able to:

- Demonstrate strategic thinking mastery on global supply chain management
- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of the firm

## Case study

**Due:** 10 October 2019 11:59pm (AEDT)

**Weighting:** 60%

**Length:** 1,500-2,000 words (excl. references)

**Format:** Written report

**Task:** In this assignment, you will be investigating the organisational alignment of a company, identify needed changes for a successful business strategy and evaluate those solutions.

For detailed information and the marking criteria, please refer to the section **Course Resources - Assessment Information** in your online unit. You will submit your completed task via the Assignment submission link in your online unit.

On successful completion you will be able to:

- Demonstrate strategic thinking mastery on global supply chain management
- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of the firm
- Apply established theories in identifying the critical success factors, pitfalls, and risks of global supply chain management
- Evaluate the sustainability of global supply chain operations

## Delivery and Resources

### Required text

There is no required textbook for this unit. Please refer to the weekly required readings in your online unit. All readings are available via the Macquarie University library and do not need to be

purchased separately.

## Delivery method

This unit will be delivered entirely online via the Coursera Learning Management System.

Access to a personal computer is required to access the resources and learning materials on Coursera.

## Workload

This unit will involve approximately 75 hours of student workload:

- 6 x 1 hour weekly Zoom meetings (see unit schedule)
- Approximately 25 hours of online asynchronous learning activities delivered via videos, discussion prompts, quizzes and peer-reviews
- Approximately 20 hours of class preparation
- Approximately 24 hours to complete unit assessments (see assessment task information)

## Unit Schedule

For this unit, Live Events (via the web conferencing software Zoom) will take place on Tuesday from 12pm to 1pm (AEST/AEDT), starting from 3 September 2019 and finishing on 8 October 2019. The links to the events are available via **Live Events** in the online unit. It is highly recommended to attend all live events. Recordings of the live events will be made available and can be accessed via **Course Resources** in the online unit.

Students are expected to complete all asynchronous learning activities (videos, discussion prompts, quizzes and peer-reviews) for that week before the scheduled Live Event in order to successfully participate in the event.

**Please note:** The teaching schedule is subject to change. Please refer to your online unit for the latest schedule.

Week	Live Events	Assessments
1	Tuesday 3 September 2019, 12.00-1.00pm (AEST)	
2	Tuesday 10 September 2019, 12.00-1.00pm (AEST)	
3	Tuesday 17 September 2019, 12.00-1.00pm (AEST)	<b>A1 due:</b> Tuesday 17 September 2019, 11.59pm (AEST)
4	Tuesday 24 September 2019, 12.00-1.00pm (AEST)	
5	Tuesday 1 October 2019, 12.00-1.00pm (AEST)	

Week	Live Events	Assessments
6	Tuesday 8 October 2019, 12.00-1.00pm (AEDT)	<b>A2 due:</b> Wednesday 9 October 2019, 11.59pm (AEDT)

## Policies and Procedures

Macquarie University policies and procedures are accessible from [Policy Central \(https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central\)](https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central). Students should be aware of the following policies in particular with regard to Learning and Teaching:

- [Academic Appeals Policy](#)
- [Academic Integrity Policy](#)
- [Academic Progression Policy](#)
- [Assessment Policy](#)
- [Fitness to Practice Procedure](#)
- [Grade Appeal Policy](#)
- [Complaint Management Procedure for Students and Members of the Public](#)
- [Special Consideration Policy](#) (**Note:** *The Special Consideration Policy is effective from 4 December 2017 and replaces the Disruption to Studies Policy.*)

Undergraduate students seeking more policy resources can visit the [Student Policy Gateway \(https://students.mq.edu.au/support/study/student-policy-gateway\)](https://students.mq.edu.au/support/study/student-policy-gateway). It is your one-stop-shop for the key policies you need to know about throughout your undergraduate student journey.

If you would like to see all the policies relevant to Learning and Teaching visit [Policy Central \(https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central\)](https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central).

## Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: <https://students.mq.edu.au/study/getting-started/student-conduct>

## Results

Results published on platform other than [eStudent](#), (eg. iLearn, Coursera etc.) or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in [eStudent](#). For more information visit [ask.mq.edu.au](https://ask.mq.edu.au) or if you are a Global MBA student contact [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au)

## Student Support

Macquarie University provides a range of support services for students. For details, visit <http://students.mq.edu.au/support/>

## Learning Skills

Learning Skills ([mq.edu.au/learningskills](http://mq.edu.au/learningskills)) provides academic writing resources and study strategies to improve your marks and take control of your study.

- [Workshops](#)
- [StudyWise](#)
- [Academic Integrity Module for Students](#)
- [Ask a Learning Adviser](#)

## Student Services and Support

Students with a disability are encouraged to contact the [Disability Service](#) who can provide appropriate help with any issues that arise during their studies.

## Student Enquiries

For all student enquiries, visit Student Connect at [ask.mq.edu.au](http://ask.mq.edu.au)

If you are a Global MBA student contact [globalmba.support@mq.edu.au](mailto:globalmba.support@mq.edu.au)

## IT Help

For help with University computer systems and technology, visit [http://www.mq.edu.au/about\\_us/offices\\_and\\_units/information\\_technology/help/](http://www.mq.edu.au/about_us/offices_and_units/information_technology/help/).

When using the University's IT, you must adhere to the [Acceptable Use of IT Resources Policy](#). The policy applies to all who connect to the MQ network including students.

## Content Disclaimer

These unit materials and the content of this unit are provided for educational purposes only and no decision should be made based on the material without obtaining independent professional advice relating to the particular circumstances involved.

## Graduate Capabilities

### PG - Discipline Knowledge and Skills

Our postgraduates will be able to demonstrate a significantly enhanced depth and breadth of knowledge, scholarly understanding, and specific subject content knowledge in their chosen fields.

This graduate capability is supported by:

### Learning outcomes

- Demonstrate strategic thinking mastery on global supply chain management
- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of



the firm

- Apply established theories in identifying the critical success factors, pitfalls, and risks of global supply chain management
- Evaluate the sustainability of global supply chain operations

### Assessment tasks

- Supply chain assessment
- Case study

## PG - Critical, Analytical and Integrative Thinking

Our postgraduates will be capable of utilising and reflecting on prior knowledge and experience, of applying higher level critical thinking skills, and of integrating and synthesising learning and knowledge from a range of sources and environments. A characteristic of this form of thinking is the generation of new, professionally oriented knowledge through personal or group-based critique of practice and theory.

This graduate capability is supported by:

### Learning outcomes

- Demonstrate strategic thinking mastery on global supply chain management
- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of the firm
- Apply established theories in identifying the critical success factors, pitfalls, and risks of global supply chain management
- Evaluate the sustainability of global supply chain operations

### Assessment tasks

- Supply chain assessment
- Case study

## PG - Research and Problem Solving Capability

Our postgraduates will be capable of systematic enquiry; able to use research skills to create new knowledge that can be applied to real world issues, or contribute to a field of study or practice to enhance society. They will be capable of creative questioning, problem finding and problem solving.

This graduate capability is supported by:

### Learning outcomes

- Demonstrate strategic thinking mastery on global supply chain management

- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of the firm
- Apply established theories in identifying the critical success factors, pitfalls, and risks of global supply chain management
- Evaluate the sustainability of global supply chain operations

## **Assessment tasks**

- Supply chain assessment
- Case study

## **PG - Effective Communication**

Our postgraduates will be able to communicate effectively and convey their views to different social, cultural, and professional audiences. They will be able to use a variety of technologically supported media to communicate with empathy using a range of written, spoken or visual formats.

This graduate capability is supported by:

## **Learning outcomes**

- Demonstrate strategic thinking mastery on global supply chain management
- Analyse the key drivers of global supply chain effectiveness
- Create supply chain networks that are aligned with supply chain and business strategy of the firm
- Apply established theories in identifying the critical success factors, pitfalls, and risks of global supply chain management
- Evaluate the sustainability of global supply chain operations

## **Assessment task**

- Case study

## **Guide to navigating your unit**

Each term is six weeks long which means we are up and running in week 1. Make sure you stay on top of the required work each week so that you do not fall behind. Here is a guide on how to navigate this unit.

### **0. Assessment**

For all the details on the assessment in this unit, please go to Resources in the main navigation of your unit and click on Assessment Information.

Each week contains several elements

## 1. Lesson

### (a) Video lectures

These brief lectures cover core concepts and fundamentals.

### (b) Core readings and further resources

There are required readings for most lessons that provide more depth to each of the topics. The majority of these readings are available only through the Macquarie University Library, and we have linked most of them for easy access. You will require your MQID in order to login to the Library. There is usually at least required reading per topic. You can also choose to dive deeper into a topic of interest by exploring the optional further resources that are available.

Tip: Make sure to work through the Library resources in Onboarding to familiarise yourself with the techniques to use the Library most efficiently and productively.

## 2. Live Events

A live event will be run every week. While attendance is not mandatory, we strongly encourage students to attend as part of the enriching learning experience. All live events will be recorded for those unable to attend. Make sure you work through the week's materials before you attend. There may also be specific instructions for preparation. You can access the Live Events tab via the main unit navigation. The more you prepare for these events, the more you will get out of them.

Recordings will be available via the Resources tab in the main unit navigation. You will also have the opportunity to discuss content questions with your unit convenor via the Weekly Discussion Forum.

## 3. Weekly Discussion Forum

Use the Weekly Discussion Forum to engage with your peers and with the weekly topics. Share and grow with your peers in the unit. The unit convenor and the teaching assistant will monitor the forum(s) and engage where appropriate.

## 4. Practice

The Practice section provides plenty of opportunities to check your understanding of the topic. Practice makes permanent! The section is optional, and it is really up to you how much you want to engage with the exercises in the Practice section.

### (a) Recall and practice quizzes

Recall and practice quizzes can be attempted multiple times. The questions are based on the video lectures and readings. Feedback is embedded to direct you back to specific resources to help you improve. Short recall activities have been shown to improve long-term retention of core concepts and fundamentals. The results of these practice quizzes are not assessed and therefore not part of the final grade for the unit.

### (b) Practice tasks and challenges

Some weeks contain practice tasks and challenges. These are a great opportunity for you to

apply what you have learned that week in different contexts, reflect on key questions about the topic and familiarise yourself even further with the week's topic. Similar to the recall and practice quizzes, the practice tasks and challenges are not assessed and therefore not part of the final grade for the unit.

## **5. Habit Corners**

We are what we repeatedly do. What daily practices should you work towards to improve yourself personally and professionally? The habit corner brings research and practice together and is designed to help develop applied best practices.