

# **PSYO8919**

# **Training in Organisations**

Session 2, In person-scheduled-weekday, North Ryde 2024

School of Psychological Sciences

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#### Disclaimer

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### **General Information**

Unit convenor and teaching staff Joanne Earl

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Associate Professor

Kim Curby

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Credit points

10

Prerequisites

Admission to MOrgPsych

Corequisites

Co-badged status

Unit description

This unit explores employee training and development in the contemporary workplace. It provides you with knowledge of a range of theories and practical perspectives relating to training within organisations. You will develop the skills necessary to undertake training needs analysis, develop and implement training material, and conduct training evaluations.

# Important Academic Dates

Information about important academic dates including deadlines for withdrawing from units are available at <a href="https://www.mq.edu.au/study/calendar-of-dates">https://www.mq.edu.au/study/calendar-of-dates</a>

# **Learning Outcomes**

On successful completion of this unit, you will be able to:

**ULO1:** Synthesise information from multiple sources, including assessment of risk, to formulate a conceptualisation of the presenting issues to determine the most appropriate interventions, including management of risk to design training programs (Capability 2: Psychologist Practitioner).

**ULO2:** Interpret and communicate findings in oral and written formats, including formal training reports, using culturally appropriate language (Capability 4: Professional).

**ULO3:** Implement appropriate, empirically supported training interventions, and monitor

progress and intervention outcomes (Capability 1: Scientist and Scholar).

**ULO4:** Critically evaluate contemporary scientific literature to inform workforce performance and training practice (Capability 1: Scientist and Scholar)

**ULO5:** Apply advanced organisational paradigms of workplace and workforce performance in training for individuals and groups, to practice in organisational psychology (Capability 3: Engaged Global Citizen).

**ULO6:** Apply advanced psychological knowledge to culturally responsive interventions in the area of organisational psychology, including the design and implementation of psychological or structural interventions appropriate for training and development (Capability 2: Psychologist Practitioner)

### **General Assessment Information**

Please refer to iLearn Assessment tabs for more comprehensive tasks descriptions, along with examples of past student assignments and rubrics.

Grade descriptors and other information concerning grading are contained in the <u>Macquarie University Assessment Policy.</u>

All final grades are determined by a grading committee, in accordance with the Macquarie University Assessment Policy, and are not the sole responsibility of the Unit Convenor.

Students will be awarded a final grade and a mark which must correspond to the grade descriptors specified in the Assessment Procedure (clause 128).

To pass this unit, you must demonstrate sufficient evidence of achievement of the learning outcomes, meet any ungraded requirements, and achieve a final mark of 50 or better.

Further details for each assessment task will be available on iLearn.

For word count penalties, 5% of the possible mark will be deducted per 100 words over the word limit for written assessment tasks. An additional 99 words beyond the limit can be written without penalty. In fairness to your class mates presentation times are strictly monitored and must be delivered in the time allocated.

#### **Late Submissions**

Unless a Special Consideration request has been submitted and approved, a 5% penalty (OF THE TOTAL POSSIBLE MARK) will be applied each day a written assessment is not submitted, up until the 7th day (including weekends). After the 7th day, a grade of '0' will be awarded even if the assessment is submitted. Submission time for all written assessments is set at 11.55pm. A 1-hour grace period is provided to students who experience a technical concern. You must alert your UC to technical problems experienced via email with details of the assessment task and problems experienced.

For example:

#### Unit guide PSYO8919 Training in Organisations

Number of days (hours) late	Total Possible Marks	Deduction	Raw mark	Final mark
1 day (1-24 hours)	100	5	75	70
2 days (24-48 hours)	100	10	75	65
3 days (48-72 hours)	100	15	75	60
7 days (144-168 hours)	100	35	75	40
>7 days (>168 hours)	100	-	75	0

Late submission of time sensitive tasks, such as timetabled tests/exams, scheduled performance assessments/presentations, scheduled practical assessments/labs, will be addressed by the unit convenor in a Special consideration application.

#### **Special Consideration**

If you are unable to complete an assessment task on or by the specified date due circumstances that are unexpected, unavoidable, significantly disruptive and beyond your control, you may apply for special consideration in accordance with the <u>special consideration policy</u>. Applications for special consideration must be supported by appropriate evidence and submitted via ask.mq.edu.au.

# **Assessment Tasks**

Name	Weighting	Hurdle	Due
Review of existing training solution and re- design	50%	No	2024-08-24
Individual Training Presentation	20%	No	Weeks 11- 13 (in class)
Group Presentation of Proposed Training Package	30%	No	Weeks 11-13 (in class)

# Review of existing training solution and re-design

Assessment Type 1: Report

Indicative Time on Task 2: 35 hours

Due: **2024-08-24** Weighting: **50%** 

Review an existing Training Solution and prepare a report detailing a re-design

On successful completion you will be able to:

- Synthesise information from multiple sources, including assessment of risk, to formulate
  a conceptualisation of the presenting issues to determine the most appropriate
  interventions, including management of risk to design training programs (Capability 2:
  Psychologist Practitioner).
- Interpret and communicate findings in oral and written formats, including formal training reports, using culturally appropriate language (Capability 4: Professional).
- Implement appropriate, empirically supported training interventions, and monitor progress and intervention outcomes (Capability 1: Scientist and Scholar).
- Critically evaluate contemporary scientific literature to inform workforce performance and training practice (Capability 1: Scientist and Scholar)
- Apply advanced organisational paradigms of workplace and workforce performance in training for individuals and groups, to practice in organisational psychology (Capability 3: Engaged Global Citizen).
- Apply advanced psychological knowledge to culturally responsive interventions in the area of organisational psychology, including the design and implementation of psychological or structural interventions appropriate for training and development (Capability 2: Psychologist Practitioner)

## **Individual Training Presentation**

Assessment Type 1: Practice-based task Indicative Time on Task 2: 14 hours

Due: Weeks 11-13 (in class)

Weighting: 20%

Students are individually evaluated on their part in the presentation of assessment 2.

On successful completion you will be able to:

- Interpret and communicate findings in oral and written formats, including formal training reports, using culturally appropriate language (Capability 4: Professional).
- Implement appropriate, empirically supported training interventions, and monitor progress and intervention outcomes (Capability 1: Scientist and Scholar).

 Apply advanced organisational paradigms of workplace and workforce performance in training for individuals and groups, to practice in organisational psychology (Capability 3: Engaged Global Citizen).

# Group Presentation of Proposed Training Package

Assessment Type 1: Simulation/role play Indicative Time on Task 2: 21 hours

Due: Weeks 11-13 (in class)

Weighting: 30%

In small groups of 4 or 5 students present a plan for a 2-day training course including details of delivery to serve a global audience and methods of evaluating the training effectiveness. The presentation includes delivery of a 15-minute training activity as proof of concept with other students serving as the participants.

On successful completion you will be able to:

- Synthesise information from multiple sources, including assessment of risk, to formulate
  a conceptualisation of the presenting issues to determine the most appropriate
  interventions, including management of risk to design training programs (Capability 2:
  Psychologist Practitioner).
- Interpret and communicate findings in oral and written formats, including formal training reports, using culturally appropriate language (Capability 4: Professional).
- Implement appropriate, empirically supported training interventions, and monitor progress and intervention outcomes (Capability 1: Scientist and Scholar).
- Critically evaluate contemporary scientific literature to inform workforce performance and training practice (Capability 1: Scientist and Scholar)
- Apply advanced organisational paradigms of workplace and workforce performance in training for individuals and groups, to practice in organisational psychology (Capability 3: Engaged Global Citizen).
- Apply advanced psychological knowledge to culturally responsive interventions in the area of organisational psychology, including the design and implementation of psychological or structural interventions appropriate for training and development (Capability 2: Psychologist Practitioner)

<sup>&</sup>lt;sup>1</sup> If you need help with your assignment, please contact:

- the academic teaching staff in your unit for guidance in understanding or completing this type of assessment
- the Writing Centre for academic skills support.

# **Delivery and Resources**

This course is delivered one week on campus and one week online.

PSYO8919 Overview of Topics 2024			Face to Face/ Online	Assessments Due In	
Date	Week	Topic	Presenter		
22 <sup>nd</sup> July	1	Overview of course and why training matters	Jo Earl	Face to Face	
29 <sup>th</sup> July	2	#Capability Frameworks	Jo Earl	Online	
5 <sup>th</sup> August	3	TNA – Where do you start?	Jo Earl	Face to Face	
12 <sup>th</sup> August	4	The Science of Learning	Kim Curby	Online	
19 <sup>th</sup> August	5	Course Design and Delivery	Jo Earl	Face to Face	August 24 <sup>th</sup> – TNA
26 <sup>th</sup> August	6	Evaluation Frameworks	Jo Earl	Online	
2 <sup>nd</sup> September	7	Cultural Awareness Training	Jo Earl	Face to Face	
9 <sup>th</sup> September	8	Transfer of Training	Jo Earl	Online	
		MID- SESSION BREAK (16-29 Sept)			
30 <sup>th</sup> September	9	Utility and Return on Investment/ Presentation Skills	Jo Earl	Face to Face	
7 <sup>th</sup> October	10	Research in Training	Kim Curby	Pre-recorded (Holiday)	

<sup>&</sup>lt;sup>2</sup> Indicative time-on-task is an estimate of the time required for completion of the assessment task and is subject to individual variation

14 <sup>th</sup> October	11	Module Presentations	Jo Earl	Face to Face	Presentations
21 <sup>st</sup> October	12	Module Presentations	Jo Earl	Face to Face	Presentations
28 <sup>th</sup> October	13	Module Presentations	Jo Earl	Face to Face	Presentations

## **Policies and Procedures**

Macquarie University policies and procedures are accessible from Policy Central (https://policies.mq.edu.au). Students should be aware of the following policies in particular with regard to Learning and Teaching:

- Academic Appeals Policy
- Academic Integrity Policy
- Academic Progression Policy
- Assessment Policy
- · Fitness to Practice Procedure
- · Assessment Procedure
- · Complaints Resolution Procedure for Students and Members of the Public
- Special Consideration Policy

Students seeking more policy resources can visit <u>Student Policies</u> (<u>https://students.mq.edu.au/support/study/policies</u>). It is your one-stop-shop for the key policies you need to know about throughout your undergraduate student journey.

To find other policies relating to Teaching and Learning, visit Policy Central (https://policies.mq.e du.au) and use the search tool.

#### Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: https://students.mq.edu.au/admin/other-resources/student-conduct

#### Results

Results published on platform other than <a href="mailto:eStudent">eStudent</a>, (eg. iLearn, Coursera etc.) or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in <a href="mailto:eStudent">eStudent</a>. For more information visit <a href="mailto:ask.mq.edu.au">ask.mq.edu.au</a> or if you are a Global MBA student contact <a href="mailto:globalmba.support@mq.edu.au">globalmba.support@mq.edu.au</a>

### **Academic Integrity**

At Macquarie, we believe <u>academic integrity</u> – honesty, respect, trust, responsibility, fairness and courage – is at the core of learning, teaching and research. We recognise that meeting the expectations required to complete your assessments can be challenging. So, we offer you a range of resources and services to help you reach your potential, including free <u>online writing an</u>

d maths support, academic skills development and wellbeing consultations.

# Student Support

Macquarie University provides a range of support services for students. For details, visit <a href="http://students.mq.edu.au/support/">http://students.mq.edu.au/support/</a>

### The Writing Centre

The Writing Centre provides resources to develop your English language proficiency, academic writing, and communication skills.

- Workshops
- Chat with a WriteWISE peer writing leader
- Access StudyWISE
- Upload an assignment to Studiosity
- · Complete the Academic Integrity Module

The Library provides online and face to face support to help you find and use relevant information resources.

- Subject and Research Guides
- Ask a Librarian

# Student Services and Support

Macquarie University offers a range of Student Support Services including:

- IT Support
- · Accessibility and disability support with study
- Mental health support
- <u>Safety support</u> to respond to bullying, harassment, sexual harassment and sexual assault
- Social support including information about finances, tenancy and legal issues
- Student Advocacy provides independent advice on MQ policies, procedures, and processes

### Student Enquiries

Got a question? Ask us via AskMQ, or contact Service Connect.

## IT Help

For help with University computer systems and technology, visit <a href="http://www.mq.edu.au/about\_us/">http://www.mq.edu.au/about\_us/</a> offices\_and\_units/information\_technology/help/.

When using the University's IT, you must adhere to the <u>Acceptable Use of IT Resources Policy</u>. The policy applies to all who connect to the MQ network including students.

### **INCLUSION AND DIVERSITY**

Social inclusion at Macquarie University is about giving everyone who has the potential to benefit from higher education the opportunity to study at university, participate in campus life and flourish in their chosen field. The University has made significant moves to promote an equitable, diverse and exciting campus community for the benefit of staff and students. It is your responsibility to contribute towards the development of an inclusive culture and practice in the areas of learning and teaching, research, and service orientation and delivery. As a member of the Macquarie University community, you must not discriminate against or harass others based on their sex, gender, race, marital status, carers' responsibilities, disability, sexual orientation, age, political conviction or religious belief. All staff and students are expected to display appropriate behaviour that is conducive to a healthy learning environment for everyone.

### **PROFESSIONALISM**

In the Faculty of Medicine, Health and Human Sciences, professionalism is a key capability embedded in all our courses. As part of developing professionalism, students are expected to attend all small group interactive sessions including clinical, practical, laboratory, work-integrated learning (e.g., PACE placements), and team-based learning activities. Some learning activities are recorded (e.g., face-to-face lectures), however you are encouraged to avoid relying upon such material as they do not recreate the whole learning experience and technical issues can and do occur. As an adult learner, we respect your decision to choose how you engage with your learning, but we would remind you that the learning opportunities we create for you have been done so to enable your success, and that by not engaging you may impact your ability to successfully complete this unit. We equally expect that you show respect for the academic staff who have worked hard to develop meaningful activities and prioritise your learning by communicating with them in advance if you are unable to attend a small group interactive session. Another dimension of professionalism is having respect for your peers. It is the right of every student to learn in an environment that is free of disruption and distraction. Please arrive to all learning activities on time, and if you are unavoidably detained, please join activity as quietly as possible to minimise disruption. Phones and other electronic devices that produce noise and other distractions must be turned off prior to entering class. Where your own device (e.g., laptop) is being used for class-related activities, you are asked to close down all other applications to avoid distraction to you and others. Please treat your fellow students with the utmost respect. If you are uncomfortable participating in any specific activity, please let the relevant academic know.

Unit information based on version 2024.04 of the Handbook