MKTG6096
Introduction to Marketing Management
Session 1, Online-scheduled-weekday 2024

Department of Marketing

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General Information

Unit convenor and teaching staff
Unit Convenor/Lecturer
Lay Peng Tan
laypeng.tan@mq.edu.au
Contact via Email
Room 215 Building 4ER
Monday 6pm to 7pm via Zoom

Credit points
10

Prerequisites
Admission to MCom or MIntBus or MMgmt or MMktg

Corequisites

Co-badged status

Unit description
Marketing is the coordinated and integrated efforts of an organisation to satisfy relevant customer needs and achieve organisational goals. It involves a systematic process whereby opportunities are identified and marketing practices are implemented. New techniques, tools and technologies are constantly being adopted by marketers, leading to a new marketing environment that demands greater efficiency and effectiveness to market products, services and brands. This unit develops students’ knowledge of marketing concepts and frameworks. Students will develop skills to critically analyse marketing concepts and their applications. Students will also learn to analyse marketing activities driving product/service consumption.

Important Academic Dates
Information about important academic dates including deadlines for withdrawing from units are available at https://www.mq.edu.au/study/calendar-of-dates

Learning Outcomes
On successful completion of this unit, you will be able to:

ULO1: Explain the concepts and principles which underpin the discipline of marketing.
ULO2: Critically analyse marketing concepts and their applications.
ULO3: Analyse marketing activities driving product/service consumption individually and/or in collaboration with peers.
General Assessment Information

Late Assessment Submission Penalty (written assessments)

Unless a Special Consideration request has been submitted and approved, a 5% penalty (of the total possible mark) will be applied each day a written assessment is not submitted, up until the 7th day (including weekends). After the 7th day, a grade of ‘0’ will be awarded even if the assessment is submitted. Submission time for all written assessments is set at 11.55pm. A 1-hour grace period is provided to students who experience a technical concern.

For any late submissions of time-sensitive tasks, such as scheduled tests/exams, performance assessments/presentations, and/or scheduled practical assessments/labs, students need to apply for Special Consideration.

Assessment Tasks

<table>
<thead>
<tr>
<th>Name</th>
<th>Weighting</th>
<th>Hurdle</th>
<th>Due</th>
</tr>
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<tr>
<td>Practice-based tasks</td>
<td>30%</td>
<td>No</td>
<td>Week 2 to Week 13</td>
</tr>
<tr>
<td>Critical Analysis of Marketing Concepts</td>
<td>40%</td>
<td>No</td>
<td>Week-8</td>
</tr>
<tr>
<td>Marketing Project</td>
<td>30%</td>
<td>No</td>
<td>Week-13</td>
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Practice-based tasks

Assessment Type 1: Participatory task
Indicative Time on Task 2: 20 hours
Due: Week 2 to Week 13
Weighting: 30%

Practice-based activities are to reinforce your learning and give you the opportunity to share your theoretical and practical knowledge of marketing concepts, principles and issues. Multiple practice-based assessment tasks will be given throughout the semester. Some of these are take-home tasks, others are to be completed during the workshops.

On successful completion you will be able to:
- Explain the concepts and principles which underpin the discipline of marketing.
- Critically analyse marketing concepts and their applications.

Critical Analysis of Marketing Concepts

Assessment Type 1: Report
Indicative Time on Task 2: 30 hours
Students will complete a 2,000 words written report to explain, compare and analyse marketing concepts and their applications.

On successful completion you will be able to:

- Critically analyse marketing concepts and their applications.
- Analyse marketing activities driving product/service consumption individually and/or in collaboration with peers.

**Marketing Project**

**Assessment Type**: Project  
**Indicative Time on Task**: 30 hours  
**Due**: Week-13  
**Weighting**: 30%

Students will analyse marketing activities of a product/service and present their findings.

On successful completion you will be able to:

- Critically analyse marketing concepts and their applications.
- Analyse marketing activities driving product/service consumption individually and/or in collaboration with peers.

1 If you need help with your assignment, please contact:

- the academic teaching staff in your unit for guidance in understanding or completing this type of assessment
- the Writing Centre for academic skills support.

2 Indicative time-on-task is an estimate of the time required for completion of the assessment task and is subject to individual variation.

**Delivery and Resources**

**Delivery Format**

The unit is delivered in a combination of weekly pre-recorded lectures that students must
watch, prior to a 2-hour **workshops**.

Please note that workshop will be either online or face-to face according to students’ enrolment detail. Students are expected to be active and engaged learners, contributing fully to workshop activities and discussions.

**Required Resources**

**Prescribed Text**


**Unit Readings**

Unit readings are available via Leganto. Please see unit iLearn site for details

**E-Mail Use**

It is University policy that the University issued email account will be used for official University communication. All students are required to access their University account frequently. Only contact Macquarie University staff, using your official MQ student’s account because this is one method used to verify your identity.

**Technology Needs**

- Use of a PC or laptop is required to complete tasks and to access iLearn/Zoom for course materials
- Software required: E.g., Word processing, PowerPoint, video/media player, Acrobat Reader, Internet Browser.

Please refer to [iLearn](https://policies.mq.edu.au) for Unit Schedule.

**Policies and Procedures**

Macquarie University policies and procedures are accessible from [Policy Central](https://policies.mq.edu.au). Students should be aware of the following policies in particular with regard to Learning and Teaching:

- Academic Appeals Policy
- Academic Integrity Policy
- Academic Progression Policy
- Assessment Policy
• Fitness to Practice Procedure
• Assessment Procedure
• Complaints Resolution Procedure for Students and Members of the Public
• Special Consideration Policy

Students seeking more policy resources can visit Student Policies (https://students.mq.edu.au/support/study/policies). It is your one-stop-shop for the key policies you need to know about throughout your undergraduate student journey.

To find other policies relating to Teaching and Learning, visit Policy Central (https://policies.mq.edu.au) and use the search tool.

Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: https://students.mq.edu.au/admin/other-resources/student-conduct

Results

Results published on platform other than eStudent, (eg. iLearn, Coursera etc.) or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in eStudent. For more information visit ask.mq.edu.au or if you are a Global MBA student contact globalmba.support@mq.edu.au

Academic Integrity

At Macquarie, we believe academic integrity – honesty, respect, trust, responsibility, fairness and courage – is at the core of learning, teaching and research. We recognise that meeting the expectations required to complete your assessments can be challenging. So, we offer you a range of resources and services to help you reach your potential, including free online writing and maths support, academic skills development and wellbeing consultations.

Student Support

Macquarie University provides a range of support services for students. For details, visit http://students.mq.edu.au/support/

The Writing Centre

The Writing Centre provides resources to develop your English language proficiency, academic writing, and communication skills.

• Workshops
• Chat with a WriteWISE peer writing leader
• Access StudyWISE
• Upload an assignment to Studiosity
• Complete the Academic Integrity Module
Student Services and Support

Macquarie University offers a range of **Student Support Services** including:

- **IT Support**
- **Accessibility and disability support** with study
- Mental health **support**
- **Safety support** to respond to bullying, harassment, sexual harassment and sexual assault
- **Social support including information about finances, tenancy and legal issues**
- **Student Advocacy** provides independent advice on MQ policies, procedures, and processes

Student Enquiries

Got a question? Ask us via [AskMQ](https://www.mq.edu.au/askmq), or contact [Service Connect](https://www.mq.edu.au/service_connect).

**IT Help**

For help with University computer systems and technology, visit [http://www.mq.edu.au/about_us/offices_and_units/information_technology/help/](http://www.mq.edu.au/about_us/offices_and_units/information_technology/help/).

When using the University's IT, you must adhere to the [Acceptable Use of IT Resources Policy](https://www.mq.edu.au/about_us/offices_and_units/information_technology/policies/acceptable_use_of_it_resources_policy). The policy applies to all who connect to the MQ network including students.

**Changes from Previous Offering**

There are some changes in the assessments. Please read the Unit Guide carefully. More details are available on iLearn.

Unit information based on version 2024.06 of the [Handbook](https://www.mq.edu.au/about_us/offices_and_units/information_technology/help/).