

ACCG946

Advanced Performance Management

S1 Day 2019

Dept of Accounting & Corporate Governance

Contents

General Information	2
Learning Outcomes	2
Assessment Tasks	3
Delivery and Resources	4
Unit Schedule	5
Policies and Procedures	8
Graduate Capabilities	10
Changes since First Published	11

Disclaimer

Macquarie University has taken all reasonable measures to ensure the information in this publication is accurate and up-to-date. However, the information may change or become out-dated as a result of change in University policies, procedures or rules. The University reserves the right to make changes to any information in this publication without notice. Users of this publication are advised to check the website version of this publication [or the relevant faculty or department] before acting on any information in this publication.

General Information

Unit convenor and teaching staff

Moderator

Kevin Baird

kevin.baird@mq.edu.au

John-Paul Monck

john-paul.monck@mq.edu.au

Credit points

4

Prerequisites

ACCG926

Corequisites

Co-badged status

Unit description

This unit requires students to analyse and apply strategic management accounting techniques in a variety of business contexts. Students will examine organisational performance measures and apply them to evaluate an organisation and its compliance with strategic goals.

Knowledge, skills and professional judgement will be required in applying performance measures and making recommendations.

Important Academic Dates

Information about important academic dates including deadlines for withdrawing from units are available at https://www.mq.edu.au/study/calendar-of-dates

Learning Outcomes

On successful completion of this unit, you will be able to:

Use and apply strategic planning models to monitor organisational performance.

Identify and evaluate relevant economic and market factors that influence organisational performance.

Evaluate effective performance management and monitoring systems including strategic performance measurement techniques.

Advise clients and management on an organisations strategic performance.

Identify current developments and emerging issues in management accounting and

performance measurement.

Assessment Tasks

Name	Weighting	Hurdle	Due
Class Tests	40%	No	3/4/19 & 15/5/19
Final Exam	60%	No	Week 12

Class Tests

Due: 3/4/19 & 15/5/19

Weighting: 40%

Class Tests 1 & 2 to be completed in weeks 6 and 10, Based on Exam Standard Questions on the material covered to date.

Extension: No extension will be granted, except in circumstances where an application for special consideration is made and approved.

Penalties: A mark of zero will be awarded for non-completion.

On successful completion you will be able to:

- Use and apply strategic planning models to monitor organisational performance.
- Identify and evaluate relevant economic and market factors that influence organisational performance.
- Evaluate effective performance management and monitoring systems including strategic performance measurement techniques.
- Advise clients and management on an organisations strategic performance.
- Identify current developments and emerging issues in management accounting and performance measurement.

Final Exam

Due: Week 12 Weighting: 60%

Final Exam based on ACCA P5 Exam format

Extension: No extension will be granted, except in circumstances where an application for special consideration is made and approved.

Penalties: A mark of zero will be awarded for non-attendance.

On successful completion you will be able to:

- Use and apply strategic planning models to monitor organisational performance.
- Identify and evaluate relevant economic and market factors that influence organisational performance.
- Evaluate effective performance management and monitoring systems including strategic performance measurement techniques.
- Advise clients and management on an organisations strategic performance.
- Identify current developments and emerging issues in management accounting and performance measurement.

Delivery and Resources

Classes:

Students are required to attend thirteen 3 hour face-to-face seminars. The timetable for classes is on the University website at http://www.timetables.mq.edu.au/

Required Texts and Materials:

Kaplan Publishing. ACCA P5 Complete Text Advanced Performance Management (APM).

ISBN 978-1-78415-819-4

Kaplan Publishing. ACCA P5 Exam Kit Advanced Performance Management (APM)

ISBN 978-1-78415-838-5

There will be supplemental readings and materials available on the unit website.

The following Journal is useful as an additional reference: ACCA's Student Accountant magazine.

TECHNOLOGY USED AND REQUIRED

Students are expected to have:

Proficiency in Word, Excel and Powerpoint Knowledge of Macquarie University iLearn - for downloading lecture materials, etc.

Knowledge of the library research databases - for accessing additional research material.

Access to a personal computer to be able to access iLearn and submit completed assessment material online.

UNIT WEB PAGE

Course content is available on the learning management system (iLearn). The web page for this unit is at http://mq.edu.au/iLearn/index.htm

Unit Schedule

2. Mission and objectives 3. Critical Success Factors 4. Benchmarking 5. SWOT and BCG Matrix 6. Porters generic strategies 7. Ansoff Matrix Environmental Influences: 1. PEST 2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information		Introduction to Strategic Management Accounting:
3. Critical Success Factors 4. Benchmarking 5. SWOT and BCG Matrix 6. Porters generic strategies 7. Ansoft Matrix Environmental Influences: 1. PEST 2. Porters Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. McKinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Qualitative Information 4. March 2019) 1. Purpose of reward systems 2. Methrods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	(27th February 2019)	1. Strategic Management Accounting
4. Benchmarking 5. SWOT and BCG Matrix 6. Posters generic strategies 7. Ansoft Matrix Environmental Influences: 1. PEST 2. Posters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting behniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. McKinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Joualitative Information 4. Juantitative Data 3. Qualitative Information 4. Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		2. Mission and objectives
5. SWOT and BCG Matrix 6. Porters generic strategies 7. Ansoff Matrix Environmental Influences: 1. PEST 2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 2. Problems with Quantitative Data 3. Qualitative Information 4. Qualitative Information 5. Human Resource Management: 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		3. Critical Success Factors
6. Porters generic strategies 7. Ansoff Matrix Environmental Influences: 1. PEST 2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley — Dysfunctional Behaviour		4. Benchmarking
7. Ansoff Matrix Environmental Influences: 1. PEST 2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. McKinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. 9. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Purpose of reward systems 4. Methods of rewards 5. Methods of rewards 6. Berry, Broadbent and Otley – Dysfunctional Behaviour		5. SWOT and BCG Matrix
Environmental Influences: 1. PEST 2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 13th March 2019) Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		Porters generic strategies
1. PEST 2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 2. Problems with Quantitative Data 3. Qualitative Information 4. Junean Resource Management: 4. Purpose of reward systems 4. Methods of rewards 5. Methods of rewards 6. Berry, Broadbent and Otley – Dysfunctional Behaviour		7. Ansoff Matrix
2. Porters 5 Forces 3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 13th March 2019) 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management: 20th March 2019) 3. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Junan Resource Management: 27th March 2019) 4. Purpose of rewards systems 4. Methods of rewards 5. Methods of rewards 6. Berry, Broadbent and Otley – Dysfunctional Behaviour		Environmental Influences:
3. Impact of stakeholders and Mendelow's Matrix 4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 20th March 2019) Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		1. PEST
4. Ethical Issues and Corporate Social Responsibility 5. Impact of risk and uncertainty on performance management. Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		2. Porters 5 Forces
Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting 13th March 2019) Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 2. Problems with Quantitative Data 3. Qualitative Information 4. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		3. Impact of stakeholders and Mendelow's Matrix
Budgeting 1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		4. Ethical Issues and Corporate Social Responsibility
1. Functions of budgeting, including planning and forecasting, coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		Impact of risk and uncertainty on performance management.
coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		Budgeting
coordination and control and effect on motivation. 2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	2	Functions of budgeting, including planning and forecasting
2. Types of budgeting techniques 3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		
3. Learning Curve 4. Beyond Budgeting Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	6" March 2019)	
Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		
Business Structure and Performance Management: 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		
13th March 2019) 1. Accounting needs of service vs traditional manufacturing industry 2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		,,
2. Types of organisational structure 3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	3	Business Structure and Performance Management:
3. Porter's value chain 4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	13 th March 2019)	1. Accounting needs of service vs traditional manufacturing industry
4. Joint Ventures, Strategic Alliances and Multinationals. 5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		2. Types of organisational structure
5. Mckinsey 7s Model 6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		3. Porter's value chain
6. Business Process Re-engineering. The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		4. Joint Ventures, Strategic Alliances and Multinationals.
The Impact of IT: 1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		5. Mckinsey 7s Model
1. Types of management information systems and impact on performance management. Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		Business Process Re-engineering.
Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information 4. Human Resource Management: 4. Purpose of reward systems 4. Purpose of rewards 5. Methods of rewards 6. Berry, Broadbent and Otley – Dysfunctional Behaviour		The Impact of IT:
Performance Reports for Management: 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		1. Types of management information systems and impact on
20th March 2019) 1. Qualities of Financial Reports 2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		performance management.
2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	ı	Performance Reports for Management:
2. Problems with Quantitative Data 3. Qualitative Information Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	20th March 2019)	Qualities of Financial Reports
Human Resource Management: 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour	·	
27 th March 2019) 1. Purpose of reward systems 2. Methods of rewards 3. Berry, Broadbent and Otley – Dysfunctional Behaviour		3. Qualitative Information
 Methods of rewards Berry, Broadbent and Otley – Dysfunctional Behaviour 	5	Human Resource Management:
3. Berry, Broadbent and Otley – Dysfunctional Behaviour	(27 th March 2019)	Purpose of reward systems
		2. Methods of rewards
4. Hopwood management styles		3. Berry, Broadbent and Otley – Dysfunctional Behaviour
		4. Hopwood management styles

3rd April 2019)	1) 1st In class test – 2 x 25 mark exam questions covering syllabus to date. (1 hr 30 Mins) Plus 10 Mins Reading Time.
	2) Start Financial performance measures in the private sector:
	Profitability Measures
	Project appraisal techniques including NPV, IRR and MIRR
	3. Liquidity Measures
	4. Risk Measures
10 th April 2019)	Finish Financial performance measures in the private sector:
	Start Divisional Performance Appraisal and Transfer Pricing:
	Return on investment and Residual Income.
	2. Economic Value Added
Recess (17th April 2019) - Note Lecture during recess period due to week 12 finish.	Divisional Performance Appraisal and Transfer Pricing: 3. Value based management
	4. Transfer Pricing and Performance Management.
Recess (24th April 2019)	
3	Performance Management in Not for Profit Organisations:
1st May 2019)	Differences of not for profit organisations versus the private sector
	2. 3 E's
	3. League Tables.
	Non-Financial Performance Indicators:
	Non-Financial Performance Indicators:
	The Balanced Scorecard
	2. Fitzgerald and Moon.
	3. Performance Pyramid.

I1 (8 th May 2019)	Corporate Failure:
	1. Altman's Z Score
	2. Argenti's A Score
	Preventing corporate failure
	4. Life cycle issues
	The role of quality in performance management:
	1. ISO 9000
	2. Quality related costs
	3. Kaizen costing
	4. Total Quality Management
	5. Just in time.
	6. Target Costing
	7. Six Sigma
10 (15th May 2019)	1) 2 nd In class test – 2 x 25 mark exam questions covering syllabus to date. (1 hr 30 Mins) Plus 10 Mins Reading Time.
	Environmental Management Accounting:
	Types of environmental costs
	Environmental management accounting techniques.
11	Revision and Exam Practice
(22nd May 2019)	
	Final Exam
40	I III LAGIII
12	
(29th May 2019)	

Policies and Procedures

Macquarie University policies and procedures are accessible from Policy Central (https://staff.m.q.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central). Students should be aware of the following policies in particular with regard to Learning and Teaching:

- Academic Appeals Policy
- Academic Integrity Policy
- Academic Progression Policy
- Assessment Policy
- · Fitness to Practice Procedure

- Grade Appeal Policy
- Complaint Management Procedure for Students and Members of the Public
- Special Consideration Policy (Note: The Special Consideration Policy is effective from 4
 December 2017 and replaces the Disruption to Studies Policy.)

Undergraduate students seeking more policy resources can visit the <u>Student Policy Gateway</u> (htt ps://students.mq.edu.au/support/study/student-policy-gateway). It is your one-stop-shop for the key policies you need to know about throughout your undergraduate student journey.

If you would like to see all the policies relevant to Learning and Teaching visit Policy Central (https://staff.mq.edu.au/work/strategy-planning-and-governance/university-policies-and-procedures/policy-central).

Student Code of Conduct

Macquarie University students have a responsibility to be familiar with the Student Code of Conduct: https://students.mq.edu.au/study/getting-started/student-conduct

Results

Results published on platform other than eStudent, (eg. iLearn, Coursera etc.) or released directly by your Unit Convenor, are not confirmed as they are subject to final approval by the University. Once approved, final results will be sent to your student email address and will be made available in eStudent. For more information visit ask.mq.edu.au or if you are a Global MBA student contact globalmba.support@mq.edu.au

Student Support

Macquarie University provides a range of support services for students. For details, visit http://students.mq.edu.au/support/

Learning Skills

Learning Skills (mq.edu.au/learningskills) provides academic writing resources and study strategies to improve your marks and take control of your study.

- Workshops
- StudyWise
- Academic Integrity Module for Students
- Ask a Learning Adviser

Student Services and Support

Students with a disability are encouraged to contact the <u>Disability Service</u> who can provide appropriate help with any issues that arise during their studies.

Student Enquiries

For all student enquiries, visit Student Connect at ask.mq.edu.au

If you are a Global MBA student contact globalmba.support@mq.edu.au

IT Help

For help with University computer systems and technology, visit http://www.mq.edu.au/about_us/ offices_and_units/information_technology/help/.

When using the University's IT, you must adhere to the <u>Acceptable Use of IT Resources Policy</u>. The policy applies to all who connect to the MQ network including students.

Graduate Capabilities

PG - Discipline Knowledge and Skills

Our postgraduates will be able to demonstrate a significantly enhanced depth and breadth of knowledge, scholarly understanding, and specific subject content knowledge in their chosen fields.

This graduate capability is supported by:

Learning outcomes

- Use and apply strategic planning models to monitor organisational performance.
- Identify and evaluate relevant economic and market factors that influence organisational performance.
- Evaluate effective performance management and monitoring systems including strategic performance measurement techniques.
- Advise clients and management on an organisations strategic performance.
- Identify current developments and emerging issues in management accounting and performance measurement.

Assessment tasks

- · Class Tests
- Final Exam

PG - Critical, Analytical and Integrative Thinking

Our postgraduates will be capable of utilising and reflecting on prior knowledge and experience, of applying higher level critical thinking skills, and of integrating and synthesising learning and knowledge from a range of sources and environments. A characteristic of this form of thinking is the generation of new, professionally oriented knowledge through personal or group-based critique of practice and theory.

This graduate capability is supported by:

Learning outcomes

Use and apply strategic planning models to monitor organisational performance.

- Identify and evaluate relevant economic and market factors that influence organisational performance.
- Evaluate effective performance management and monitoring systems including strategic performance measurement techniques.
- Advise clients and management on an organisations strategic performance.
- Identify current developments and emerging issues in management accounting and performance measurement.

Assessment tasks

- Class Tests
- Final Exam

PG - Effective Communication

Our postgraduates will be able to communicate effectively and convey their views to different social, cultural, and professional audiences. They will be able to use a variety of technologically supported media to communicate with empathy using a range of written, spoken or visual formats.

This graduate capability is supported by:

Learning outcomes

- Use and apply strategic planning models to monitor organisational performance.
- Identify and evaluate relevant economic and market factors that influence organisational performance.
- Evaluate effective performance management and monitoring systems including strategic performance measurement techniques.
- Advise clients and management on an organisations strategic performance.
- Identify current developments and emerging issues in management accounting and performance measurement.

Assessment tasks

- Class Tests
- Final Exam

Changes since First Published

Date	Description
25/02/2019	In class tests to be set in weeks 6 and 10